



THE LONDON BOROUGH  
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DATE: 11 March 2024

To: Members of the  
**PUBLIC PROTECTION AND ENFORCEMENT POLICY DEVELOPMENT &  
SCRUTINY COMMITTEE**

Councillor David Cartwright QFSM (Chairman)  
Councillor Kim Botting FRSA (Vice-Chairman)  
Councillors Kathy Bance MBE, Josh Coldspring-White, Sophie Dunbar, Josh King,  
Alexa Michael, Harry Stranger, Thomas Turrell and Sam Webber

Non-Voting Co-opted Members –

Sharon Baldwin, Chairman - Safer Neighbourhood Board  
Hannah Dumbrell, BYC Chair  
Nathan Ward, BYC

A meeting of the Public Protection and Enforcement Policy Development & Scrutiny  
Committee will be held at Bromley Civic Centre, Stockwell Close, Bromley, BR1 3UH  
on **TUESDAY 19 MARCH 2024 AT 7.00 PM**

TASNIM SHAWKAT  
Director of Corporate Services & Governance

*Copies of the documents referred to below can be obtained from  
<http://cds.bromley.gov.uk/>*

## **PART 1 AGENDA**

**Note for Members:** Members are reminded that Officer contact details are shown on each report and Members are welcome to raise questions in advance of the meeting.

### **STANDARD ITEMS**

- 1 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS**
- 2 DECLARATIONS OF INTEREST**
- 3 MINUTES OF THE PUBLIC PROTECTION AND ENFORCEMENT PDS  
COMMITTEE HELD ON 24TH JANUARY 2024 (Pages 1 - 8)**
- 4 QUESTIONS FOR THE PUBLIC PROTECTION AND ENFORCEMENT PORTFOLIO  
HOLDER**

In line with the Council's Constitution, any general questions regarding the Public Protection Portfolio should have been received by the Democratic Services Department by 5pm on 5<sup>th</sup> March.

Questions relating to **specific items on the agenda** should be received by 5pm on 13<sup>th</sup> March. Members of the public are permitted one question per person and it should be stated if the question is for written response post meeting, or if the questioner is intending to the ask the question at the meeting.

- 5 **MATTERS OUTSTANDING** (Pages 9 - 12)
- 6 **ANNUAL UPDATE FROM BROMLEY YOUTH COUNCIL** (Pages 13 - 22)
- 7 **EMERGENCY PLANNING AND CORPORATE RESILIENCE SERVICE: ANNUAL UPDATE** (Pages 23 - 32)
- 8 **UPDATE FROM THE PORTFOLIO HOLDER FOR PUBLIC PROTECTION AND ENFORCEMENT**

**HOLDING THE PORTFOLIO HOLDER TO ACCOUNT**

- 9 **PRE-DECISION SCRUTINY OF PORTFOLIO HOLDER REPORTS**

Portfolio Holder decisions for pre-decision scrutiny.

- a **PUBLIC PROTECTION PERFORMANCE OVERVIEW** (Pages 33 - 40)
- b **BUDGET MONITORING** (Pages 41 - 46)
- c **ANTI-SOCIAL BEHAVIOUR PUBLIC SPACES PROTECTION ORDER - EXTENSION** (Pages 47 - 56)

**POLICY DEVELOPMENT AND OTHER ITEMS**

- 10 **SAFER BROMLEY PARTNERSHIP UPDATES**
- 11 **MINUTES OF THE SAFER BROMLEY PARTNERSHIP MEETING HELD ON 29TH FEBRUARY 2024: (TO FOLLOW)**
- 12 **SAFER BROMLEY STRATEGY 24-27** (Pages 57 - 94)
- 13 **PUBLIC PROTECTION AND ENFORCEMENT PORTFOLIO CONTRACTS REGISTER** (Pages 95 - 102)
- 14 **PUBLIC PROTECTION PORTFOLIO RISK REGISTER** (Pages 103 - 110)
- 15 **WORK PROGRAMME** (Pages 111 - 116)

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## **PUBLIC PROTECTION AND ENFORCEMENT POLICY DEVELOPMENT & SCRUTINY COMMITTEE**

Minutes of the meeting held at 7.00 pm on 24 January 2024

### **Present:**

Councillor David Cartwright QFSM (Chairman)  
Councillor Kim Botting FRSA (Vice-Chairman)  
Councillors Kathy Bance MBE, Simon Fawthrop,  
Josh King, Alexa Michael, Harry Stranger, Thomas Turrell  
and Sam Webber

Councillor Angela Page: Portfolio Holder for Public  
Protection and Enforcement.

### **STANDARD ITEMS**

#### **1 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS**

Apologies were received from Councillor Sophie Dunbar.

Apologies were received from Councillor Josh Coldspring White and  
Councillor Fawthrop attended as substitute.

#### **2 DECLARATIONS OF INTEREST**

There were no declarations of interest.

#### **3 MINUTES OF THE PUBLIC PROTECTION AND ENFORCEMENT, POLICY DEVELOPMENT AND SCRUTINY COMMITTEE HELD ON 14 NOVEMBER 2023**

The Committee considered the minutes of the meeting of the Public  
Protection and Enforcement PDS Committee held on 14<sup>th</sup> November 2023.

**RESOLVED that the minutes of the meeting held on 14<sup>th</sup> November 2023  
be agreed and signed as a correct record.**

#### **4 QUESTIONS FOR THE CHAIRMAN OF THE PUBLIC PROTECTION AND ENFORCEMENT PDS COMMITTEE**

No questions were received.

#### **5 QUESTIONS FOR THE PUBLIC PROTECTION AND ENFORCEMENT PORTFOLIO HOLDER**

No questions were received.

## **6 MATTERS ARISING**

It was noted that the responses to the matters that were highlighted in the Matters Arising Report had been emailed to the committee. It was noted that repeat offenders who continued to shoplift (and had issues with drug addiction), could be referred to 'Change, Grow, Live'.

**RESOLVED that the updates regarding matters arising be noted.**

## **HOLDING THE PORTFOLIO HOLDER TO ACCOUNT**

### **7 PORTFOLIO HOLDER UPDATE**

The Portfolio Holder for Public Protection and Enforcement said that she had taken part in the Safer Bromley Partnership Strategic Workshop event that was held to develop the new Safer Bromley Strategy. She had also attended the Orpington Community Safety Team event. A Member had requested that a statement be provided by the Portfolio Holder concerning the recent acts of vandalism that had affected traffic lights, and the consequences thereof. The statement was tabled at the meeting. It was noted that this was also a matter that had been discussed in depth at the ECS PDS Committee the previous evening. The police had assured that incidents of vandalism to traffic lights would be thoroughly investigated.

The Portfolio Holder statement read as follows:

*Thank you for your request for an emergency statement on the criminal damage to traffic lights last week.*

*The responsibility for road safety lies within the Environment Portfolio and Members will have seen the update from the Portfolio Holder for Transport, Highways and Road Safety on 19<sup>th</sup> January, and the separate response from TfL on 21<sup>st</sup> January.*

*As the Portfolio Holder for Public Protection and Enforcement, I continue to be in contact with Chief Superintendent Andy Brittain and Superintendent Luke Baldock who have given us assurance that any criminal activity, such as this, will be fully investigated, with any perpetrators held to account. Superintendent Baldock assured us last week that investigators and extra patrols are in place for this matter.'*

**RESOLVED that the Portfolio Update be noted.**

### **8 PP&E Performance Overview-Main Report**

**ES20351**

A Member asked if the Food Safety Inspection Team was now operating at full strength. The Assistant Director for Public Protection answered and said that there were still some recruitment issues. The Council had been forced to use agency workers. An agency worker had been employed on a paid per inspection basis and had recently undertaken over 300 inspections in the last few months. A contractor was being appointed to deal with low to medium risk inspections. It was noted that the tenders had been evaluated and officers were now going through the appointment process.

The Chairman drew attention to what seemed to be a relatively low target with respect to the sale of age restricted products. It was explained that the new system was intelligence led.

The Chairman noted that the report referenced breaches of planning control and had been rag rated as 'green'. The issue pointed out by the Chairman was that the report had simply been marked as 'awaiting data'. The Chairman asked when this data would be available. The Assistant Director for Public Protection said that she would investigate this.

**RESOLVED that the Public Protection and Enforcement Portfolio Holder be recommended to endorse the outcomes, aims and performance measures set out in the draft 2023/24 Public Protection and Enforcement Portfolio Plan.**

**a PPE PERFORMANCE OVERVIEW DATA SHEET  
INFORMATION BRIEFING**

The Committee noted the Public Protection and Enforcement Performance Overview Data Information Briefing.

**10 PUBLIC PROTECTION AND ENFORCEMENT PORTFOLIO  
DRAFT BUDGET 2024/25**

**FSD24010**

A Member enquired if there were any transformational challenges that may at some point flow into the Public Protection budget. The Director for Environment and Public Protection answered and said that this was a relatively small budget and so no transformation items had been proposed for 2024/25. This could possibly change however in the medium term. The Member also asked if there were any fees for services, and if these would increase in line with inflation. The Director responded and said that the Council was looking at fees across the board; some fees were set by statute. Any proposed changes to fees would be brought back to the committee.

A Member referred to the provisional Local Government Finance Settlement and commented that it would be much more helpful if the settlements were not one year settlements. It had been the sixth year in a row that the settlement had been on a one year basis; a longer term settlement would

make financial planning easier. The Director stated that central government had just released extra funding for local government.

The Chairman was concerned that further financial assistance was needed, otherwise there would be problems with providing discretionary services and serious decisions would need to be made. He said that CCTV was a good example; although it was a non-statutory service in itself, the Council could not fulfil its statutory duties of protection without the CCTV. The Chairman said that another risk was MOPAC funding, as this always seemed to arrive late. The Chairman requested a list of MOPAC funded projects.

**RESOLVED that the Public Protection Portfolio Draft Budget be noted.**

**11 SAFER BROMLEY PARTNERSHIP (SBP) MEMBER UPDATE  
AND SBP STRATEGY 2024-- 2027**

It was noted that the new Safer Bromley Strategy was still in the process of development; Members were asked to note the quarter two update. The committee was informed that the consultation regarding the priorities for the new SBP Strategy was ongoing, and would close on the 12th of February. The Assistant Director for Public Protection encouraged responses to the consultation. Once the consultation process had ended, then an update would be brought back to the committee.

A Member noted the Safer Neighbourhood Board theatre production that had been performed with respect to 'county lines,' and wondered how the effectiveness of this could be assessed. A Member noted that 610 potential weapons had been collected in the Council's two knife amnesty bins and she wondered if further bins could be located in the south of the Borough. A Member asked what a 'Faraday Bag' was. It was noted that this was a bag in which car keys could be put to stop them being cloned. The technology was essentially that if you put keys into a metal box, then it would stop the transmission of radio waves and this would prevent the car keys from being cloned.

The Vice Chairman expressed her thanks to the Community Safety Team with respect to the successful implementation of Community Impact Days. She asked that this be noted in the minutes, and hoped that more could be organised in the future. It was further noted that these days were part financed through MOPAC funding.

A Member drew attention to the service road located in Bromley South between the police station and Waitrose. This was not a Council road, and he said the police were not enforcing parking restrictions in this road. He asked if it was possible for the committee to look into this on safety grounds, and ask the police to take further action and increase parking restrictions. The Director for Environment and Public Protection responded that the Council were aware of the situation and were in discussions with the police to adopt the road. There were some complexities involved, in that the police were asking for 50 parking spaces for their vehicles. It was noted that the Assistant Director for

Traffic and Parking was trying to locate a police contact and had written regarding this matter to the Borough Commander. A Member enquired why the same interest was not being applied to the road next to Orpington Train Station and Orpington Bus Station.

It was noted that the ASB Conference would be taking place on 11<sup>th</sup> March 2024. This was being organised by the police and the Safer Neighbourhood Board.

A request was made for the scheme 'Driven by Consequences' to take place in schools with greater frequency. The Chairman said that this request would be passed onto the Safer Bromley Partnership.

*Post Meeting Note regarding the issue of parking enforcement on the service road by the police station: Update from the Assistant Director for Traffic and Parking.*

*I have now had it confirmed that advance plans are underway to install ANPR private parking enforcement on the below access road. This will lead to "Parking Charge Notices" being issued as you would get in many other private (i.e. non-Local Authority enforced) parking locations.*

*This will be preceded by clear signage and public awareness to reduce this problem. I also believe they are looking to create a system where any profits from this scheme will be donated to charity so that this is not viewed as a police "money making scheme." We would simply rather people didn't park blocking the road rather than any intent to make money.*

*Further communication will follow but it now appears there is a plan to address this issue.*

Reference was made to the consultation process that was now in place regarding the new Safer Bromley Strategy. It was confirmed that once the consultation process had ended, a presentation would be delivered to the committee regarding the draft Strategy Delivery Plan.

**RESOLVED that the Safer Bromley Partnership Member update be noted.**

## **12 UPDATE ON THE CURRENT OUT OF HOURS NOISE SERVICE PROVISION**

### **ES20340**

Members heard about how calls were prioritised and tasked. Priority was given to those calls where a legal order had already been served. In quieter times, other pro-active visits were undertaken, such as checking compliance with pavement licensing. There had been an increase in TENs (Temporary Events Notices) applications around Halloween and Bonfire Night. A Member commented that it would be useful to note in future reports, the difference

between active and pro-active visits. A Member commented that with respect to the production of tables in reports, that it would be helpful to clarify the nature of the figures in the tables in future reports. Members were advised that the figures in the table covered the period from mid-August to mid-November 2023.

**RESOLVED that:**

- 1) The Current Service Provision by TMS Protection Limited be noted.**
- 2) The Committee note the proposal to move the service to a commissioning model of delivery, with an initial contract extension for a further 12 months, from 31<sup>st</sup> March 2024 to March 2025.**

**13 PP&E CONTRACTS REGISTER**

**ES20350**

It was clarified that IDOX Cloud was the principal line of business software within the Public Protection, Planning & Building Control and Housing divisions.

It was requested that the Contracts Register Database Extract no longer just be published as an Information Briefing. Members requested that a hard copy of the document be incorporated into the agenda pack.

**RESOLVED that the Contracts Register update be noted.**

**a INFORMATION ITEM: CONTRACTS DATABASE DATA**

The Committee noted the Contracts Database Extract that had been provided as an Information Item link. It was agreed that in future the database extract would be published as part of the agenda pack.

**14 PUBLIC PROTECTION AND ENFORCEMENT RISK REGISTER**

**ES20352**

The Committee noted the potential risks associated with the provision of the Coroner's Service. It also noted the reference in the report to the dysfunctionality of the Uniform System. A Member stated that with respect to the provision of the Coroner's Service, this was no longer a risk, but rather an issue. The Director agreed with this. The Chairman asked who would make the decision with respect to the Coroner's Service. The Director answered that he suspected that this would filter back through to the Executive as a change to the Budget. At the present time the Coroner's Service had not presented any evidence base for their proposed increased in costs and without this the Director was not going to agree to any cost increases at this time.



**RESOLVED** that the **Public Protection and Enforcement Risk Register Report** be noted.

**15 WORK PROGRAMME**

**CSD24012**

**RESOLVED** that the following items be added to the June agenda:

- 1) Annual update report from the Police.**
- 2) The new Safer Bromley Strategy.**
- 3) Annual update from SLAM.**

The meeting ended at 8.07 pm

Chairman

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# Agenda Item 5

Report No.  
CSD24044

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** Public Protection and Enforcement PDS Committee

**Date:** 19<sup>th</sup> March 2024

**Decision Type:** Non-Urgent Non-Executive Non-Key

**Title:** **MATTERS OUTSTANDING**

**Contact Officer:** Steve Wood, Democratic Services Officer  
Tel: 020 8313 4316 E-mail: [stephen.wood@bromley.gov.uk](mailto:stephen.wood@bromley.gov.uk)

**Chief Officer:** Tasnim Shawkat, Director of Corporate Services and Governance

**Ward:** N/A

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1. Reason for report

1.1 **Appendix A** updates Members on matters arising from previous meetings.

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## 2. RECOMMENDATION

2.1 The Committee is asked to review progress on matters arising from previous meetings.

<b>Non-Applicable Sections:</b>	Policy/Financial/Legal/Personnel
Background Documents: (Access via Contact Officer)	Previous Matters Arising reports and Minutes of meetings.

### Corporate Policy

1. Policy Status: Existing Policy
  2. BBB Priority: Safe Bromley
- 

### Financial

1. Cost of proposal: No Cost
  2. Ongoing costs: Not Applicable
  3. Budget head/performance centre: Democratic Services
  4. Total current budget for this head: £366k
  5. Source of funding: Revenue Budget
- 

### Staff

1. Number of staff : 6 FTE
  2. If from existing staff resources, number of staff hours: Completion of "Matters Arising" Reports for PP&S PDS meetings can take up to a few hours per meeting.
- 

### Legal

1. Legal Requirement: None
  2. Call-in: Not Applicable
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): This report is intended primarily for Members of the Public Protection and Safety PDS Committee.
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### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

<u>Minute Number/Title</u>	<u>Matters Arising</u>	<u>Update</u>
Min 8 PPE Performance Overview 24/01/24	The Chairman noted that the report referenced breaches of planning control and had been rag rated as 'green'. The issue pointed out by the Chairman was that the report had simply been marked as 'awaiting data'. The Chairman asked when this data would be available. The Assistant Director for Public Protection said that she would investigate this.	The following data has been provided by the Head of Planning and Development Support Team regarding the number of breaches of planning control:  April 23: 68 May 23: 71 June 23: 75 July 23: 69 Aug 23: 61 Sept 23: 51 Oct 23: 82 Nov 23: 65 Dec 23: 47 Jan 24: 65 Feb 24: 55  All the cases have been fully investigated.
Min 10 Draft Budget 24/01/24	The Chairman was concerned that further financial assistance was needed, otherwise there would be problems with providing discretionary services and serious decisions would need to be made. He said that CCTV was a good example; although it was a non-statutory service in itself, the Council could not fulfil its statutory duties of protection without the CCTV. The Chairman said that another risk was MOPAC funding, as this always seemed to arrive late. The Chairman requested a list of MOPAC funded projects.	A list of the MOPAC grant funded work areas was sent to Cllr Page and Cllr Cartwright on 20 <sup>th</sup> February 2024.
Min 11 SBP Strategy Update 24/01/24	The committee was informed that the consultation regarding the priorities for the new SBP Strategy was ongoing, and would close on the 12th of February. The Assistant Director for Public Protection encouraged responses to the consultation. Once the consultation process had ended, then an update would be brought back to the committee.	The results of the consultation will feature in the report about the Safer Bromley Strategy which will be presented at the meeting.

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# Agenda Item 6

Report No.  
ES20369

## London Borough of Bromley

### PART ONE - PUBLIC

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**Decision Maker:** Public Protection and Enforcement PDS Committee

**Date:** 19<sup>th</sup> March 2024

**Decision Type:** Non-Urgent                      Non-Executive                      Non-Key

**Title:** BROMLEY YOUTH COUNCIL ANNUAL REPORT

**Contact Officer:** Linda King, Youth Support Programme Manager  
Tel: 020 8466 3098 E-mail: [linda.king@bromley.gov.uk](mailto:linda.king@bromley.gov.uk)

Louise Watkinson: Assistant Director for Public Protection  
Tel: 0208 461 E-mail: [louise.watkinson@bromley.gov.uk](mailto:louise.watkinson@bromley.gov.uk)

**Chief Officer:** Colin Brand: Director of Environment and Public Protection  
Email: [colin.brand@bromley.gov.uk](mailto:colin.brand@bromley.gov.uk)

**Ward:** All

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1. Reason for decision/report and options

- 1.1 The purpose of this report is to inform Members and Officers of the London Borough of Bromley of the progress of the 2023-24 Youth Council Manifesto Campaign Objectives. The report will show progress and achievements made by Bromley Youth Council and its members in working on their campaign areas of Drug Awareness and Youth Mental Health; Managing Stress and Anxiety.
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2. **RECOMMENDATION(S)**

- 2.1 The Public Protection and Enforcement, Policy Development and Scrutiny Committee is asked to note and comment on the contents of this report, and the progress made towards the actions identified in the Bromley Youth Council 2023/24 Campaigns Work Plan.

Impact on Vulnerable Adults and Children

2.2 Summary of Impact:

- 2.3 Bromley Youth Council aim to provide opportunities for vulnerable children to gain awareness and understanding of campaign issues and avenues of support through their work. Youth Council members proceed to share their learning with young people in their school councils and school communities and the information they produce is publicised and distributed to young people across the borough.
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## Transformation Policy

1. Policy Status: Existing Policy
2. Making Bromley Even Better Priority:

(1) For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.

(5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.

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## Financial

1. Cost of proposal: Not Applicable:
  2. Ongoing costs: Recurring Cost Non-Recurring Cost Not Applicable: Further Details
  3. Budget head/performance centre: Youth Support Programme R1102.
  4. Total current budget for this head: £29,750
  5. Source of funding: LBB and external grant funding
- 

## Personnel

1. Number of staff (current and additional): 2 representing 0.6FTE.
  2. If from existing staff resources, number of staff hours: 0.6 Full Time Equivalent.
- 

## Legal

1. Legal Requirement: Statutory Requirement to consult with young people.
  2. Call-in: Not Applicable:
- 

## Procurement

1. Summary of Procurement Implications: N/A
- 

## Property

1. Summary of Property Implications: N/A
- 

## Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: N/A
- 

## Customer Impact

1. Estimated number of users or customers (current and projected): Currently 1,100 young people have had some involvement with the work of the Bromley Youth Council during the 2023/2024 period. We anticipate this rising to 5,000 young people by the culmination of the campaign.
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## Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: Not Applicable

### **3. COMMENTARY**

- 3.1 Bromley Youth Council is a representative forum organised and supported by Bromley Youth Support Programme staff which enables young residents of the Borough to have a voice in local decision making and encourages young people to take part in campaigns and projects to address the priority issues that they have identified affect them.
- 3.2 Bromley Youth Council currently have 32 youth councillors elected or co-opted from Bromley secondary schools, colleges, and youth projects. We currently have elected youth councillors from 14 Bromley educational establishments, including Schools and Colleges. Bromley Youth Council host borough wide biennial youth elections. All educational establishments and local services working with young people are invited to participate. The next elections will take place in February 2024. Due to the nature of a 2-year election cycle, our active youth councillor numbers always tend to be lower in the second year due to commitments and changes for the young people involved.
- 3.3 The Youth Manifesto sets out the key priorities that have been identified through consultation with young people, at the Youth Manifesto Conference held at The Warren, Hayes, which in turn, Bromley Youth Council members have committed to address during their term of office.
- 3.4 The Bromley Youth Council Annual Manifesto Event took place in March 2023. The event was attended by 76 young people and represented various school council's and student voice groups. Participants on the day voted on the youth council campaigns for the forthcoming year and contributed with key headline areas they would like to see Bromley Youth Council campaign address. The 2023/24 Youth Manifesto was launched in May 2023.
- 3.5 The Youth Council was directed, because of young people voting, to focus on the following key issues, to campaign and facilitate positive change for young people in Bromley:

- Primary campaign Area: Drug awareness
- Subsidiary/Secondary Campaign Area: Youth Mental Health: managing stress and anxiety.

The primary campaign area is Drug awareness.

- 3.6 Drug Awareness was voted as a key area of concern for young people; this will now form the primary campaign for the year. Particular areas of concern raised by young people included:
  - Young people expressed that they would like to see better and more education and access to help and support tackling drug misuse and support for young people addicted to vapes.
  - Young people are concerned about young people's addiction to vapes and turning to vapes, cannabis and other illegal drugs to self-medicate without knowing he dangers and harmful effects.
  - Young people feel there is a lack of knowledge around what are illegal drugs; what are the side effects and the criminal consequences. There is a lack of knowledge and education around illegal drugs and vaping.

3.7 To address the issues the Youth Council proposed to:

- Provide a training workshop for BYC members on drugs, vaping side effects & impacts.
- Work with Public Health to conduct a survey monkey for local young people to gather up to date information and statistics on vaping.
- Work with the Bromley Changes, police, and Youth Justice Service to understand key drugs young people are using.
- Develop a 3-minute stock motion film, with 4/5 scenarios around illegal drug use/vaping and the side effects as an education tool for young people.
- Host a launch event and promote in school assemblies to young people.
- Work with Bromley Changes to promote local and national help services for young people in Bromley & distribute posters and use social media.
- advise and contribute to any local campaigns & strategies developed to tackle vaping amongst young people.

3.8 The outcomes achieved to date during this primary campaign include;

- The Youth Council, in partnership with Chocolate films have developed and produced a short stock motion film, raising awareness on drugs and vaping and how to stay safe.
- 32 Youth Councillors are better informed around the dangers of drugs and vaping and how to stay safe.
- Bromley youth Council have been nominated for an award vis the Met Police for their hard work and contributions to keeping young people safe in the community, by the Borough Commander, Luke Baldock.
- 18 Youth Councillors have raised discussions with Bromley Changes regarding the need for more advertising of the service, as our experience, from our youth councillors speaking to young people in their schools was that young people across Bromley do not know this service exists or how to access it.
- 18 Youth Councillors informed and shared information around the services provided by Bromley Changes
- 32 Youth Councillors campaigned for Trading Standards and Public health to take more action to shops that they believed were selling vaping products to young people under the age of 18.
- All secondary schools and Youth groups in the borough have been emailed the link to the short video and this has reached over 10,000 young people across Bromley.
- Be Wise, the short film has been uploaded to YouTube and the film has been added to the Youth Council social media platforms.
- Youth Councillors attended and presented at the annual Bromley Crime Summit
- The Youth Council used their social media platforms to inform young people about Bromley Changes service for young people through creating posts and stories with key information.

3.9 Actual outputs of the work undertaken by youth council members during this campaign have included:

- 32 Youth Councillors have worked on this campaign to date.
- 32 Youth Councillors researched drug misuse amongst young people.
- 32 Youth Councillors researched key services and educational programmes locally to inform, educate and support young people in Bromley with Drugs and vaping.
- 18 Youth Councillors undertook research around accessibility of vapes and what health information is available to young people.
- 32 Youth Councillors researched what key drug misuse is locally and nationally and the impacts on young people and the wider community.
- 16 Youth Councillors met with Bromley Changes, Public Health and Bromley Y to discuss the campaign and concerns.
- 16 Young People met with Bromley Changes to discuss what the service offers, how to inform young people what the service is, managing expectations and challenging myths.
- 8 Youth Councillors undertook a workshop and training with Bromley Y around various drugs, vapes and their effects on young people's wellbeing.
- 8 Youth Councillors consulted on Bromley Changes short video raising awareness of vaping to parents.
- 12 Youth Councillors researched local film companies.
- 18 Youth Councillors undertook planning and training on how to Make a Stock Motion short film.
- 18 Youth Councillors informed and gained knowledge around peer pressure and feeling confident to say 'No' and how to convey this in the short film.
- 32 Youth Councillors learned around the importance of personal safety.
- 32 Youth Councillors gained knowledge and skills around vaping/illegal drugs and the law.
- 18 Youth Councillors gained decision making and teamwork skills, working together over two days to create the short film.
- 18 Youth Councillors developed key skills sharing responsibilities and achieving task set to use images and take photos to create a stock motion film.
- 18 Youth Councillors gained confidence in making a stock motion film, positing the camera, adjust the lighting to be correct, use various angles and designing images.
- 18 Youth Councillors developed their design and creativity skills to convey key messages.
- 18 Youth Councillors gained skills using different forms of media to campaign on an important issue.
- 18 Youth Councillors researched content for the short film to raise awareness around drugs and vaping.

- 18 Youth Councillors drafted a script and worked with Chocolate films, Bromley Changes and Public Health to complete a script for a BYC Film on Drug Awareness.
- 32 Youth Councillors have promoted the short film at key community events and school assemblies.

The secondary campaign area is Mental health, stress and anxiety.

3.10 Young people also identified Youth Stress & Anxiety as a key area of concern and will form the secondary campaign. Youth Mental Health has been voted as a key campaign consecutively for the last seven years. Areas of concern for young people included:

- Young people raised concerns around not knowing what services are available to them or how to access early help with stress and anxiety.
- Young people feel there is an increase in stress and anxiety around exam time and would like accessible information how to deal with this both in person and through different forms of media. Young people would like to a platform to share their personal experiences on how they have overcome or managed personal stress and anxiety.
- Young people would like to see more awareness around stress and anxiety and overcoming the stigma.
- Young people feel schools should be more proactive and provide better access to school counselling services and resources to aid stress & anxiety and safe places to go within the school environment.

3.11 To address the issues the Youth Council proposed to:

- Look at solutions to tackle factors that can cause stress and anxiety.
- Undertake a Survey Monkey to find out what the main causes of stress are amongst young people in Bromley, and how they deal with this stress and anxiety.
- Present our Survey Monkey results to services and organisations who can act of these results.
- Research costs and prices for a magazine
- Create a digital magazine based around stress and anxiety by young people for young people (can include quizzes, adverts, services which can help) this can be handed out in schools and youth clubs. We would aim to create two of these this year.

3.12 The outcomes achieved to date during this secondary campaign include:

- 32 youth councillors are more informed regarding the key issues around Youth Mental Health, Stress and Anxiety facing young people.
- 32 young people participated in contributing to a youth magazine, written by young people for young people.
- 32 young people all have more knowledge around key issues facing young people in Bromley around stress and anxiety.
- 32 young people have skills around resilience and ways to manage your stress and anxiety and are more informed how to manage their feelings and emotions.

- 32 young people gained skills around managing change in their life and were more informed about local and national and local services available to help and support.
- 32 young people developed creative skills around writing personal articles to share within the magazine to help other young people.
- 32 young people developed decision making skills on content and design and being inclusive.
- 4 young people successfully bought an iPad and subscription to Canva pro to help with creative projects through Jack Petchey Award scheme.
- 32 young people increased their knowledge around meeting deadlines, task setting and producing a magazine, print and design costs.
- 18 Youth Councillors are due to deliver a day in The Glades to raise awareness of Youth Mental Health and stress and anxiety to pass on the skills and knowledge they have gained. This will happen on Saturday 19<sup>th</sup> February.

3.13 Actual outputs during this campaign have included:

- 32 Youth Councillors have worked on this campaign in a variety of ways; they have researched, undertaken training, spoken to their peers, designed the campaign plan and started to progress the work.
- 32 undertook discussion and research within their schools on what is stress and anxiety.
- 32 Youth Councillors have worked with Bromley Y to develop a meaningful campaign to raise awareness of stress and anxiety.
- 7 Youth Councillors attended a visit and tour of the Bromley Y building and asked questions about the service available to young people.
- 18 Youth Councillors researched various definitions and meaning of stress and anxiety, the causes and help options.
- 18 Youth Councillors researched the effectiveness of producing a and printing a magazine vs a e-magazine and how to reach their audience.
- 18 Youth Councillors researched key content ideas and successful magazines that are appealing to their 11 – 19-year-old young people.
- 4 Youth Councillors created adverts to seek young people's art work to add to the BYC Magazine
- 15 young people emailed BYC art work and poems around Mental health to be added as content to the magazine.
- 18 Youth Councillors attended workshops led by Bromley Y and Kooth, on stress and anxiety.
- 18 Youth Councillors planned a Mental health Awareness event during Childrens Mental health week 2024.

3.14 Over 5,100 individual youth councillors' hours have been dedicated to these campaigns to date and undoubtedly both BYC campaigns on Drug awareness and Youth mental health, Stress and

Anxiety are important issues facing young people in Bromley today. They are both campaigns that need a partnership and joined up working strategy with local services to make a real difference and raise awareness, inform, and educate young people.

3.15 The campaigns have both been successfully received by young people and key partners within Bromley. They have tangible products that the youth council can measure their success and outcomes through the number of young people that watch the short film or read the magazine produced and all young people are able to provide feedback through a number of channels. All BYC members have worked incredibly hard on both campaigns.

3.16 Note from BYC Chair.

*“Bromley Youth Council has worked incredibly hard this year and determined to create tangible campaigns for young people. It is important that young people incorporate various forms of media into their campaigns as the world around us is constantly changing. It is vital for BYC campaigns to be successful to have the buy in from key, local services, and the continued funding to support great work. We are very proud of both our campaigns this year and the real difference we make to other young people’s lives and our own. “*

Hannah Dumbrell

Chair of the Bromley Youth Council

3.17 Bromley Youth Council would like to thank all the Young People, Officers, Services and Members who have supported and helped the Youth Council in their 2023/2024 campaigns to date.

#### **4. IMPACT ON VULNERABLE ADULTS AND CHILDREN**

During the past year the youth council has so far had an involvement with 1,100 young people via their campaigns and assembly work and their preparation for their day in the Glades. Several of these young people are vulnerable and needed additional support. Some examples of positive quotes we have received from young people:

*“it is really good hearing from other young people who understand how I am feeling.”*

*“Thank you, I feel like someone is listening to me and helping me find ways of feeling better.”*

#### **5. TRANSFORMATION/POLICY IMPLICATIONS**

Not applicable

#### **6. FINANCIAL IMPLICATIONS**

None

#### **7. PERSONNEL IMPLICATIONS**

Not applicable

#### **8. LEGAL IMPLICATIONS**

Not applicable

#### **9. PROCUREMENT IMPLICATIONS**

Not applicable

**10. PROPERTY IMPLICATIONS**

All changes to properties will be considered and approved by the Operational Property group.

**11. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**

Not applicable

**12. CUSTOMER IMPACT**

Not applicable

**13. WARD COUNCILLOR VIEWS**

Not applicable

<b>Non-Applicable Headings:</b>	[List any of headings 4 to 13 that do not apply.]
Background Documents: (Access via Contact Officer)	[Title of document and date]

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# Agenda Item 7

Report No.  
ES20362

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** Public Protection and Enforcement PDS Committee

**Date:** Tuesday, 19<sup>th</sup> March 2024

**Decision Type:** Non-Urgent Non-Executive Non key

**Title:** Emergency Planning and Corporate Resilience Service – Annual update

**Contact Officer:** David Tait - Emergency Planning and Corporate Resilience Lead  
Email [David.Tait@bromley.gov.uk](mailto:David.Tait@bromley.gov.uk) Telephone 07811 845 503

**Chief Officer:** Director of Environment and Public Protection—Colin Brand

**Ward:** All Wards

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1. Reason for decision/report and options

- 1.1 The purpose of this annual report is to provide the Committee with an account of the key resilience works undertaken in 2023-24 and provide assurance of the Council's Civil Contingency activities across the organisation for 2024-25.

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2. **RECOMMENDATION(S)**

Members are asked to note this report.

### Impact on Vulnerable Adults and Children

1. Summary of Impact: Summary of Impact: In an emergency situation certain groups of people may become vulnerable, depending on the situation faced. The Emergency Planning and Corporate Resilience Team work closely with blue light services and other partners to ensure that those who may be particularly vulnerable are identified and the appropriate levels of support are provided.
- 

### Transformation Policy

1. Policy Status: Existing Policy:
2. Making Bromley Even Better Priority

(5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.

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### Financial

1. Cost of proposal: Not Applicable:
  2. Ongoing costs: Not Applicable:
  3. Budget head/performance centre: Emergency Planning
  4. Total current budget for this head: £157k
  5. Source of funding: General Fund
- 

### Personnel

1. Number of staff (*current and additional*): 1.8FTE
  2. If from existing staff resources, number of staff hours: N/A
- 

### Legal

1. Legal Requirement: Statutory Requirement – The Civil Contingencies Act 2004
  2. Call-in: Not Applicable.
- 

### Procurement

1. Summary of Procurement Implications: N/A
- 

### Property

1. Summary of Property Implications: N/A
- 

### Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: N/A
- 

### Impact on the Local Economy

1. Summary of Local Economy Implications: N/A
- 

### Impact on Health and Wellbeing

1. Summary of Health and Wellbeing Implications: N/A
-

### Customer Impact

1. Estimated number of users or customers; Borough residents and businesses
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? N/A
2. Summary of Ward Councillors comments:

### 3. COMMENTARY

- 3.1 Under the requirements of the Civil Contingencies Act 2004 (CCA) Local Authorities, as Category One Responders, have a legal duty to prepare, exercise & update their Civil Contingencies arrangements to ensure that whilst responding to an incident and / or business interruption, their core essential public services can continue to be delivered. Such arrangements must also consider essential services that are delivered by third party contractors alongside those delivered by directly employed staff. This service aims to provide the framework for effective management during such emergencies. The CCA also requires Local Authorities to provide local businesses with guidance on business continuity, particularly the need to plan for emergency events to aid their recovery from the impacts as soon as possible.
- 3.2 This annual report provides a summary of the activities undertaken by the Emergency Planning and Corporate Resilience Team (EPCRT) in fulfilling its duties under the Act.

#### **Incident Response:**

- 3.3 The EPCRT have responded to 28 emergency incidents over the last year, the response to which can be split into three broad categories:
- **Monitoring** - where Officers are only required to monitor the situation.
  - **Information Sharing and Communicating** - whereby Officers cascade information to partners; and,
  - **Incident Response and Co-Ordination** - where Officers have attended the scene and or utilised Local Authority equipment / services to assist in the emergency response.
- 3.4 Appendix 1 provides details of the incidents responded to during the reporting period. The most notable was the fire at Orchard Grove, Penge that occurred in the early hours of Monday the 29<sup>th</sup> of January. A fire broke out in one of the top floor flats causing extensive damage. The London Fire Brigade (LFB) attended and evacuated the residents from the 12 flats. The on call EPCRT member was informed and attended to manage an Emergency Rest Centre initially opened by the Met Police (MPS). Due to the time of the incident (2am) The responding Officer was unable to mobilise our Volunteer Emergency Response trained staff, relying on the core EPCRT to respond, which they did. The team worked with the LFB and the MPS, giving regular briefings to residents as the incident progressed. After 9 hours, residents for the majority of the block were allowed to return to their flats to retrieve their belongings as the block was no longer habitable. 4 occupants needed to be provided with temporary accommodation. The EPCRT and Housing staff who deal with those made temporarily homeless were thanked by the residents for the care and assistance provided to them.
- 3.5 The Council's response to Storm Ciaran is also worthy of mention. During the build-up to the storm, the EPCRT facilitated meetings between Highways, Neighbourhood Management, Parks and Green Spaces teams to develop a cross departmental plan to manage the Council's response. The planning process and delivery was led successfully by Asst Director Hannah Jackson, with approximately 80 trees uprooted by the storm made safe over the weekend. The designed planning process will now be used moving forwards for future weather events requiring a collaborative response.

## **Training, testing, and exercising during 2022-2023**

- 3.6 A successful training programme was once again delivered during the reporting year seeing Officers trained in roles across the spectrum of emergency response, again increasing the number of trained staff across the Council. Refresher training was also delivered to our cohort of Borough Emergency Control Centre (BECC) and Emergency Rest Centre Officers. All Directors received Gold refresher training, with Richard Baldwin, our Director for Children's Services trained as a Humanitarian Assistance Lead Officer. Several members of staff were also trained in the Local Authority Liaison Officer (LALO) role, further increasing our resilience. The On Call Emergency Planning Silver team and LALOs also received refresher training and took part in several debriefs following incidents to identify lessons learnt. Another series of training days were provided to Bromley Rotarians in relation to emergency response and rest centre working. We have retained over 40 Rotarian Emergency Response Volunteers trained to assist if required, with an enhanced call out system in place. The EPCRT also attended various Rotarian Group meetings to recruit further volunteers. Bromley Council are the only London Local Authority to maintain such a relationship with their Rotary Clubs.
- 3.7 In terms of testing and exercising, the team again took part in several tabletop exercises over the year designed to test plans and enhance partnership working. These included running an Emergency Rest Centre, testing our communications across the South East region, a mass water disruption scenario, a mass evacuation workshop, severe weather incident, a flooding scenario, 8 Directorate specific Business Continuity exercises, and a live play Counter terrorism (CT) exercise with the MPS, which is worthy of specific mention.
- 3.8 Exercise Felix Fort is the annual MPS CT live exercise. The exercise will take place on Sunday the 25<sup>th</sup> of February in the Glades Shopping Centre, where a simulated terrorist attack, using knives and fire as weapons will take place. Volunteers and trainee Police Officers will form a crowd of approximately 200 shoppers. The exercise will test the blue light services and their partners response to the incident. A Survival Reception Centre will be set up at the Civic Centre. This will be staffed by the MPS and Council staff and other agencies. At a later stage the Council will be involved in the simulated strategic co-ordination group, humanitarian assistance and recovery co-ordination group meetings that would take place post a real attack. The exercise gives the Council an excellent opportunity to work with partners and to practice our response. This report has been written prior to the date of the exercise and a full update will be given to Committee Members on the night of the meeting. The Portfolio Holder and the PDS Committee Chair will be attending the exercise as observers.
- 3.9 Exercise Safer City 2023 took place on Wednesday the 17<sup>th</sup> of May. It focussed upon the response to a London wide flooding incident. The exercise intended to have elements of live play, but these were unable to be delivered across London. However, the EPCRT utilised the incident to test the Council's major incident response and fully opened and staffed our BECC. The exercise proved of great value to participating staff and provided a number of lessons learnt. The team were grateful to the Chief Executive for his support and visit to the BECC during the exercise.

- 3.10 The Borough Resilience Forum (BRF) is a statutory body established by the Civil Contingencies Act 2004 and is responsible for multi-agency emergency preparedness and co-ordination at the local level as determined by identified Borough risks and needs. The BRF consists of representatives from the MPS, London Ambulance Service, LFB, British Transport Police, various NHS bodies including our local hospitals, The Environment Agency, utilities suppliers, business leads and third sector organisations. Also represented are The Red Cross, St John's Ambulance, Biggin Hill Airport Ltd and the Probation Service, with Council Officers from Public Protection and Public Health also in attendance. The Forum meets three times a year and is chaired by the Emergency Planning and Corporate Resilience Lead. The last meeting was held on the 13<sup>th</sup> of November, with the next scheduled for the 4<sup>th</sup> of March.
- 3.11 The [UK Government Resilience Framework](#) published last year, seeks to concentrate partner's resilience activities towards prevention and preparation as opposed to response and recovery, viewing resilience as a 'whole society endeavour'. In November last year, The GLA advertised a funding pot to deliver locally based resilience projects. In collaboration with Community Links Bromley, the EPCRT submitted a joint bid for funding for a project to engage, test and learn, and co-produce new approaches to local community resilience in Bromley. An engagement programme with local voluntary and community organisations is planned. This will assess current understanding of risks and to pilot the local co-production of a community emergency plan in partnership with local voluntary and community organisations. Central to this will be assessing community understanding of available resources, skills and facilities and communications.
- 3.12 The review of the Borough Community Risk Register is planned for 2024 following a further revision of the London Risk Register. 3 multi-agency table top exercises will also be planned and delivered as part of the BRF workplan.

### **Resilience Standards for London (RSL)**

- 3.13 The standards were launched in July 2019. They were designed to enable Local Authorities to assess their capability and capacity against 12 standards that ensure appropriate procedures and policies in place to lead to good outcomes and leading practice, whilst supporting compliance with the Civil Contingencies Act 2004.
- 3.14 The EPCRT have conducted 2 further reviews of the standards during this reporting year, reflecting upon works undertaken across the Council and a bench marking exercise completed by the Southeast Boroughs. This exercise enabled the EPCRT to re-visit the scoring within the standards to better reflect an agreed consensus regarding evidence provision. Increases in terms of our resilience were noted in Organisational Engagement, Business Continuity and Partnerships standards. A narrative was also added to the document this year to provide more context to the standards and the evidence provided.
- 3.15 The standards have also been reviewed by Colin Brand, Director for Environment and Public Protection as part of his role as a member of the Southeast Resilience Programme Board.

The latest review was presented to the Chief Officer Executive (COE) on the 30<sup>th</sup> of November for their review and corporate sign off prior to submission to London Resilience Group. This Years Resilience Standards for London are shown at Appendix B.

## **Business Continuity**

3.16 Our Business Continuity (BC) cycle will be completed in April 2024. All service plans have been reviewed and updated. A series of Directorate testing and exercise programmes have also been completed. Some of the scenarios were based upon the lessons learnt following the Gloucester City Council cyber-attack in 2021. The headlines from the lessons learnt from these exercises are, and not in any particular order:

- The preparation of workarounds to continue service provision
- Importance of regularly testing fast time communication channels
- The over reliance on the Corporate N drive for storing data
- The production of an Aide Memoir to assist managers and deliver consistency
- Understanding the process to review key suppliers BC plans
- BC access to key IT systems
- Development of service impact analysis when a BC incident occurs
- Staff understanding and confidence when operating during a BC incident

A lessons learnt document will be produced and fed back to plan owners via the Corporate Leadership team for learning to be incorporated within all Service plans. It should be noted that the ongoing programme to move Council databases and systems into the Cloud significantly improves our IT resilience. Following on from the exercise programme, a voiced presentation describing and explaining our BC arrangements has been produced for all staff and is being considered for inclusion in ongoing mandatory training.

3.17 A COE BC session is planned for April to review the corporate plan along with the findings of the Directorate exercises. A set of scenarios will be used to test the corporate plan and Senior Leaders' response. The Council's BC management process for 2024-2025 will begin again in May.

## **Other areas of work undertaken by the EPCRT**

3.18 Below is a summary of other areas of work undertaken by the EPCRT during this reporting year.

### **Media Training for Senior Council officers.**

Working under the direction of the Chief Executive, the EPCRT identified a well renowned media company and secured a media handling course for COE to fulfil an identified training need. The training was very well received, so much so that the Chief Executive requested that arrangements be made for the training to be provided to the Corporate Leadership Team. The EPCRT assisted HR in completing a desktop procurement exercise, which resulted in the contract being awarded to Media First Ltd. A programme of training is now being delivered and again is being very well received.

### **Consolidation of risk assessments and delivery of a Safe System of Work (SSOW).**

Following a review of Public Protection (PP) Risk Assessments, the EPCRT identified an

opportunity to streamline and standardise our Risk Assessment (RA) process for field deployments and the creation of a comprehensive SSOW. The RA was completed with input from all PP managers. A SSOW document is now being finalised to ensure all areas of our business are captured and instructions given to our staff covering all aspects of identified risks whilst working in the field.

### **Pan London work.**

The London Resilience Group maintains a number of emergency planning frameworks which assist Councils to formulate their local plans. One of those frameworks, Mass Evacuation and Shelter, is overseen by our EPCRT. Due to concerns regarding capacity to deliver the required capability across London, the team conducted a gap analysis. This analysis confirmed that the current arrangements were not fit for purpose. The team attended the Sub Regional Resilience Boards across London and gained their agreement to a new approach to provide London wide capability, albeit at a reduced level. Work continues to develop capability and liaison with the Home Office Resilience team in terms of trigger points for Governmental intervention and assistance.

### **Coronation celebrations.**

The team put together and delivered the event plan for the live screening of the King's Coronation in Queens Gardens Bromley. They were supported during the event delivery by Officers who volunteered to work on the Saturday. The event was very well received and attended by approximately 400 people, including the Mayor and her guests, despite the inclement weather.

### **Membership of cross Council committees.**

The EPCRT continue to be active members with the following committees: Safety Advisory Group, Lone Working Group, Health and Safety Committee, Corporate Risk Management Group, the Emergency Planning and Liaison Group at Biggin Hill Airport, and the Safer Bromley Partnership. The team also have bi-monthly standing agenda items at the Corporate Leadership Team and the Chief Officer Executive meetings to update senior leaders on matters of resilience. The reach and engagement by the team continues to increase the understanding of colleagues in respect of the Council's resilience agenda.

### **Business Continuity advice.**

The EPCRT were asked to support various projects this year to advise on the BC aspects relating to project delivery. These included the move to the new Civic offices, delivery of a new IT system for use by our Planning Department, electrical works affecting the use of the Civic centre and our data centre, the scheduling of movement our IT systems into the Cloud and the switch over from copper wire telephony to telephony provided over the internet.



## **Protection of Premises draft bill**

- 3.19 On Monday 19<sup>th</sup> December the Government announced details for the Protection of Premises draft Bill, commonly known as Martyn's Law.' The draft bill will require certain venues to fulfil necessary but proportionate steps according to their capacity to mitigate the impact of a terrorist attack and reduce harm. The duties that premises will have will depend on the 'public capacity' of the venue. Premises and events with a public capacity of 800 or above will be in the enhanced tier, while premises with a public capacity of 100 to 799 will be in the standard tier.
- 3.20 The Government remain committed to introducing this important piece of legislation to Parliament, as was reaffirmed by the Bill's announcement in the King's Speech on 7th November. Nevertheless, the pre-legislative scrutiny process provided important feedback, which is now being carefully considered, particularly in relation to the requirements within the standard tier. In advance of the Bill's introduction, the Government has decided to launch a further public consultation on a revised approach to the standard tier. This will give the public, as well as stakeholders the opportunity to express their views and will ensure the right balance is struck between enhancing public safety and not overburdening organisations. Once the consultation has concluded the Government will introduce the Bill as soon as parliamentary time allows. The EPCRT continue to monitor the Developments of Martyn's Law and receive regular updates from the Home Office.

## **4. IMPACT ON VULNERABLE ADULTS AND CHILDREN**

In an emergency situation certain groups of people may become vulnerable, depending on the situation faced. The Emergency Planning and Corporate Resilience Team work closely with blue light services and other partners to ensure that those who may be particularly vulnerable are identified and the appropriate levels of support are provided.

## **5. TRANSFORMATION/POLICY IMPLICATIONS**

N/A

## **6. FINANCIAL IMPLICATIONS**

- 6.1 This report is providing a performance update on the service which members are asked to note.

There are no direct financial implications derived from this report, the annual budget position is regularly reported via the quarterly budget monitoring process.

## **7. PERSONNEL IMPLICATIONS**

N/A

## **8. LEGAL IMPLICATIONS**

- 8.1 As is explained elsewhere in this report, the Civil Contingencies Act 2004 imposes a range of civil protection duties on the Council as a Category One Responder. This report requires Members to note the action the Council has taken over the last year to perform these statutory duties in assessing the risk of emergencies occurring, using this to inform contingency planning and putting in place emergency plans.

**9. PROCUREMENT IMPLICATIONS**

N/A

**PROPERTY IMPLICATIONS**

N/A

**10. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**

N/A

**12. IMPACT ON THE LOCAL ECONOMY**

N/A

**13. IMPACT ON HEALTH AND WELLBEING**

N/A

**14. CUSTOMER IMPACT**

N/A

**15. WARD COUNCILLOR VIEWS**

N/A

<b>Non-Applicable Headings:</b>	5,6,7,9,10,11,12,13,14,15
Background Documents: (Access via Contact Officer)	

**Appendix A**



Appendix 1 PDS  
report ES20362 19032

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**Appendix B**



Bromley Council RSL  
narrative 2023.docx

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Report No.  
ES20368

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** PUBLIC PROTECTION AND ENFORCEMENT PORTFOLIO HOLDER

**Date:** Tuesday 19<sup>th</sup> March 2024

**Decision Type:** Non-Urgent Executive Non-Key

**Title:** PP&E PERFORMANCE OVERVIEW

**Contact Officer:** Lucy West, Head of Performance Management & Business Support  
Tel: 020 8461 7726 E-mail: Lucy.West@bromley.gov.uk

**Chief Officer:** Director of Environment and Public Protection

**Ward:** (All Wards);

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1. Reason for decision/report and options

This report presents the PP&E Performance Overview indicators pertaining to the Public Protection and Enforcement Portfolio Plan for 2023/24, for scrutiny by PDS Members and subsequent endorsement by the Public Protection and Enforcement Portfolio Holder. The report includes data from April 2023 to September 2023.

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2. **RECOMMENDATION(S)**

2.1 **That PDS Committee reviews and comments on the key performance indicators pertaining to the Public Protection and Enforcement Portfolio Plan.**

2.2 **That the Public Protection and Enforcement Portfolio Holder:**

**Endorse the outcomes, aims and performance measures set out in the draft 2023/24 Public Protection and Enforcement Portfolio Plan, taking into account the budget and views of the Committee.**

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### Impact on Vulnerable Adults and Children

1. Summary of Impact: Public Protection and Enforcement services are used by all residents, including vulnerable adults and children. Where vulnerable adults or children may potentially be affected by a proposal or contract, the issues would be covered in that particular report, plan or contract rather than this strategic document.
- 

### Transformation Policy

1. Policy Status: Existing Policy
  2. Making Bromley Even Better Priority (*delete as appropriate*):
    - (1) For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.
    - (2) For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
    - (3) For people to make their homes in Bromley and for business, enterprise and the third sector to prosper.
    - (4) For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.
    - (5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.
- 

### Financial

1. Cost of proposal: Not Applicable:
  2. Ongoing costs: Not Applicable:
  3. Budget head/performance centre: Public Protection & Enforcement Portfolio
  4. Total current budget for this head: £4.2m
  5. Source of funding: Existing controllable revenue budget
- 

### Personnel

1. Number of staff (*current and additional*): 47.3 FTE
  2. If from existing staff resources, number of staff hours: Not Applicable
- 

### Legal

1. Legal Requirement: Non-Statutory - Government Guidance
  2. Call-in: Not Applicable:
- 

### Procurement

1. Summary of Procurement Implications: Detail of the service contracts to which this portfolio plan relates are maintained on the Council's Contracts Database, summaries of which are reported to this Committee as part of the Contract Register on a bi-annual cycle. Contractor Performance is scrutinised on a regular basis and contracts are procured in line with all applicable legislation and the Council's Contract Procedure Rules.
- 

### Property

1. Summary of Property Implications: Not Applicable
- 

### Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: Not Applicable
-

Impact on the Local Economy

1. Summary of Local Economy Implications: Not Applicable
- 

Impact on Health and Wellbeing

1. Summary of Health and Wellbeing Implications: Not Applicable
- 

Customer Impact

1. Estimated number of users or customers (*current and projected*): Not Applicable
- 

Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: Not Applicable

### 3. COMMENTARY

The performance overview presented below provides the following key indicators which have Red Performance and the management commentary on exception where indicators are performing below expectation. This report acts as a 'health check' on the PP&E Portfolio Plan indicators.

#### 3.1 Priority 1: We will keep Bromley safe.

There are no Priority 1 PP&E Portfolio Plan indicators performing at AMBER or RED performance status expectation.

#### 3.2 Priority 2: We will protect consumers.

There are no Priority 2 PP&E Portfolio Plan indicators performing at AMBER or RED performance status expectation.

#### 3.3 Priority 3: We will support and regulate businesses.

There are Priority PP&E Portfolio Plan indicators performing at AMBER or RED performance status which is below expectation.

Indicator	Target	RAG Status	Commentary
Due inspections of high-risk food businesses undertaken (% Annual Target) (Risk A and B food premises)	95%	AMBER	Risk A: Since 1st of April 2023 x3 businesses have received a category A rating, bringing the number of Category A rated businesses due for the inspection to 5 in the 2023-24 inspection period. All 5 of the 5 have been inspected and have been rated Category B, C and D respectively as standards in these food businesses have improved. Risk B: The team is making good progress 88% of the 92 Category B businesses due this year completed to date. The remaining 11 Category B inspections are diarised and will be completed by end of March 24. It is anticipated 100% of the due food hygiene inspections in Categories A & B will be completed by March 2024 in accordance with the Food Law Code of Practice (FLCoP).
Inspection of UNRATED (UR) Food Businesses (FB) Childminder (CM) Low Risk Home caterers (LRHC) (%)	95%	AMBER	The team has completed the 120 unrated food businesses that were due for inspection at the beginning of the year. Unrated new businesses continue to be inspected as they apply for food premises registration. The food safety contract tender process for unrated home-based

completed) (Number of inspections or closures if no longer trading) (% Annual Target)			childminders (UR CM) and low risk home caterers (LRHC) and home caterers has been completed. Three tender applications were received and evaluated. The award report is drafted, and the procurement team are processing the final tender documents in preparation for the contract to be awarded in early March.
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**3.4 Priority 4: We will protect and improve the environment through custodianship and effective and responsible enforcement.**

There are no Priority 4 PP&E Portfolio Plan indicators performing at AMBER or RED performance status expectation.

**3.5 Priority 5: We will provide value for money.**

Not applicable. Priority 5 does not have measurable key performance indicators in the PP&E Portfolio Plan.

**4. IMPACT ON VULNERABLE ADULTS AND CHILDREN**

Public Protection and Enforcement services are used by all residents, including vulnerable adults and children. Where vulnerable adults or children may potentially be affected by a proposal or contract, the issues would be covered in that particular report, plan or contract rather than this strategic document.

**5. TRANSFORMATION/POLICY IMPLICATIONS**

5.1 The activities in this report reflect the Council’s priorities and aims as set out in:

- [Public Protection and Enforcement \(bromley.gov.uk\)](http://bromley.gov.uk)
- [Making Bromley Even Better \(Corporate Strategy\)](#)
- Plans and Policies as specifically referenced within each priority area of the Portfolio Plan.

<b>Non-Applicable Sections:</b>	Financial, Personnel, Legal, Procurement
Background Documents: (Access via Contact Officer)	<a href="#">Public Protection and Enforcement Portfolio Plan 23/24</a>

**6. FINANCIAL IMPLICATIONS**

There are no direct financial implications.

**7. PERSONNEL IMPLICATIONS**

There are no direct personnel implications.

## **8. LEGAL IMPLICATIONS**

There are no direct legal implications.

## **9. PROCUREMENT IMPLICATIONS**

9.1 Most of the Portfolio Plan's priorities are underpinned by contracts and where these have a Total Contract Value (TCV) greater than £200k, they are reported in the Corporate Contract Register. The procurement status of contracts with a TCV >£50k is also reported to the PDS Committee for detailed scrutiny.

9.2 PDS Committee also scrutinises 'Procurement Strategy' and 'Award of Contract' reports and monitors individual contracts and scrutinises the contractors themselves as appropriate.

## **10. PROPERTY IMPLICATIONS**

There are no property implications.

## **11. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**

There are no direct carbon reduction/social value implications, but the plan does identify service areas where carbon reduction and social values are reviewed.

## **12. IMPACT ON THE LOCAL ECONOMY**

There are no direct local economy implications.

## **13. IMPACT ON HEALTH AND WELLBEING**

There are no direct health and wellbeing implications.

## **14. CUSTOMER IMPACT**

There are no direct customer impacts.

## **15. WARD COUNCILLOR VIEWS**

There are no direct Ward Councillor views.



Report No: ES20368		PP&E Performance Overview 2023/24																									
Outcome	PORTFOLIO PLAN INDICATOR	DESCRIPTION	2019-20 TARGET	2019-20 ACTUAL	2020-21 TARGET	2020-21 ACTUAL	2021-22 TARGET	2021-22 ACTUAL	2022-23 TARGET	2022-23 ACTUAL	GOOD PERF.	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	2023-24 Projection	2023-24 TARGET	2023-24 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)	
1: We will keep Bromley safe	1A	Number of evidence packs requested from CCTV	100%	100%	100%	100%	100%	100%	100%	100%	HIGH	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1B	Rapid Response interventions responded to within 2 hours (%)	100%	100%	100%	100%	100%	100%	100%	100%	HIGH	3 (100%)	0 (100%)	4 (100%)	5 (100%)	3 (100%)	0 (100%)	2 (100%)	3 (100%)	1 (100%)	2 (100%)	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1C	Complete all test purchases following all failed Challenge 25 test purchase which result in a sale of an age restricted product	100	97	100	100	20	20	100% Compliant Businesses	90% (From 2023/24 target is number)	HIGH	0	7	4	0	0	0	3	4	0	0	0	25	25 (Number)	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1D	To disseminate 25 Alerts on emerging topics including doorstep crime and scams	N/A	N/A	N/A	N/A	N/A	New KPI 22/23	25	35 (From 2023/24 target is %)	HIGH	3 (100%)	2 (100%)	2 (100%)	0 (100%)	3 (100%)	0	0	5	1	3	95 of 50%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1E	Issue HMO licenses where valid applications are received (No.)	75%	45%	100%	17.6% (3 out of 17)	100%	N/A	100%	100%	HIGH	100% (9 of 9)	100% (1 of 1)	100% (11 of 11)	100% (2 of 2)	100% (9 of 9)	100% (7 of 7)	100% (14 of 14)	100% (0 of 0)	100% (5 of 5)	100% (5 of 5)	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
2: We will protect consumers	2A	Number of awareness raising events & training to groups & partners (No. of attendees)	70	72	70	5	20	20	50	1314	HIGH	7 (154)	7 (105)	6 (91)	6 (111)	2 (125)	3 (732)	8 (682)	7 (306)	2 (60)	11 (225)	55 (2400)	50 (1200)	OUTCOME	Outcome based.		
3: We will support and regulate businesses	3A	Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises)	100% (A) 100% (B)	100% Risk A (3/3) 96% Risk B (107/111)	% to be determined by the FSA due to COVID-19	Annual Risk A - 1 Risk B 37	N/A	Risk A - 2 out of 2 - 100% Risk B - 34 out of 37 - 92%	100% (Annual Target)	Risk A: 100% Risk B: 94%	HIGH	Risk A 0% (0 of 2) Risk B 11% (10 of 92)	Risk A 0% (0 of 2) Risk B 20% (19 of 92)	Risk A 0% (0 of 2) Risk B 40% (37 of 92)	Risk A 50% (1 of 2) Risk B 45% (42 of 92)	Risk A 100% (2 of 2) Risk B 50% (46 of 92)	Risk A 40% (2 of 5) Risk B 65% (60 of 92)	Risk A 40% (2 of 5) Risk B 73% (67 of 92)	Risk A 60% (3 of 5) Risk B 76% (70 of 92)	Risk A 60% (3 of 5) Risk B 77% (71 of 92)	Risk A 100% (5 of 5) Risk B 88% (81 of 92)	95%	95%	95%	AMBER	RAG status set to Amber	Risk A: Since 1st of April 2023 x3 businesses have received a category A rating, bringing the number of Category A rated businesses due for the inspection to 5 in the 2023-24 inspection period. All 5 of the 5 have been inspected and have been rated Category B, C and D respectively as standards in these food businesses have improved. Risk B: The team is making good progress 88% of the 92 Category B businesses due this year completed to date. The remaining 11 Category B inspections are diarised and will be completed by end of March 24. It is anticipated 100% of the due food hygiene inspections in Categories A & B will be completed by March 2024 in accordance with the Food Law Code of Practice (FLCoP).
	3B	Inspection of UNRATED (UR) Food Businesses (FB) Childminder (CM) Low Risk Home caterers (LRHC) (% completed) (Number of inspections or closures if no longer trading)(% Annual Target)	N/A	N/A	N/A	N/A	N/A	N/A	100% (Annual Target)	UR FB = 85% UR CM = 0%	HIGH	UR FB = 18% (22 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 24% (29 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 37% (45 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 52% (63 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 88% (106 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 90% (108 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	100% (Based on 2023 current data)	95%	95%	AMBER	RAG status set to Amber	The team has completed the 120 unrated food businesses that were due for inspection at the beginning of the year. Unrated new businesses continue to be inspected as they apply for food premises registration. The food safety contract tender process for unrated home-based childminders (UR CM) and low risk home caterers (LRHC) and home caterers has been completed. Three tender applications were received and evaluated. The award report is drafted, and the procurement team are processing the final tender documents in preparation for the contract to be awarded in early March.
4: We will protect and improve the environment through custodianship and effective and responsible enforcement	4A	Completed cases where investigations of breaches of planning control are identified (%) (outcome)	100%	96%	N/A	100%	N/A	N/A	100%	100%	OUTCOME	93%	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	100%	100%	OUTCOME	Awaiting Data		

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Report No.  
FSD24020

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** PUBLIC PROTECTION AND ENFORCEMENT PORTFOLIO HOLDER

**Date:** Tuesday 19th March 2024

**Decision Type:** Non-Urgent Executive Non-Key

**Title:** BUDGET MONITORING 2023/24

**Contact Officer:** Murad Khan, Head of Finance (Environment and Community Services)  
E-mail: [murad.khan@bromley.gov.uk](mailto:murad.khan@bromley.gov.uk)

**Chief Officer:** Director of Environment and Public Protection

**Ward:** (All Wards);

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1. Reason for decision/report and options

This report provides the revenue budget monitoring position for 2023/24 for Public Protection & Enforcement Services Portfolio based on expenditure and activity levels for the third quarter of the financial year.

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2. **RECOMMENDATION(S)**

The Portfolio Holders are requested to:

2.1 Endorse the 2023/24 revenue budget monitoring for the Public Protection & Enforcement Services portfolio.

## Impact on Vulnerable Adults and Children

1. Summary of Impact: None
- 

## Transformation Policy

1. Policy Status: Existing Policy: Further Details
  2. Making Bromley Even Better Priority (delete as appropriate):  
  
(5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.
- 

## Financial

1. Cost of proposal: Not Applicable
  2. Ongoing costs: Recurring Cost
  3. Budget head/performance centre: All Public Protection & Enforcement Portfolio Budgets
  4. Total current budget for this head: £4.2m
  5. Source of funding: Controllable Revenue Budgets 2023/24
- 

## Personnel

1. Number of staff (current and additional): 47.3 FTE
  2. If from existing staff resources, number of staff hours: N/A
- 

## Legal

1. Legal Requirement: Statutory Requirement: The statutory duties relating to financial reporting are covered within the Local Government Act 1972; the Local Government Finance Act 1998; the Accounts and Audit Regulations 1996; the Local Government Act 2000 and the Local Government Act 2002
  2. Call-in: Applicable
- 

## Procurement

1. Summary of Procurement Implications: N/A
- 

## Customer Impact

1. Estimated number of users/beneficiaries (current and projected): The services covered in this report affect all Council Taxpayers, Business Ratepayers, those who owe general income to the Council, all staff, Members and Pensioners.
- 

## Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
  2. Summary of Ward Councillors comments:
-

### 3. COMMENTARY

- 3.1 This report sets out the results of the quarterly revenue budget monitoring exercise for the 2023/24 financial year for the Public Protection & Enforcement Portfolio.
- 3.2 The position for quarter three for the Portfolio is showing a breakeven position based on financial information available at that time.
- 3.3 The projected outturn is detailed in Appendix 1A, which shows the forecast spend for each division within the Portfolio compared to the latest approved budget.
- 3.4 Appendix 1B provides further detail and commentary on each of the projected variations within each service.

### 4. TRANSFORMATION IMPLICATIONS

(5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.

- 4.1 To meet the ambitions for residents, the Council must use available resources deploy its workforce wisely. This is reflected in the "Making Bromley Even Better" ambition of Service Efficiency - 'To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents'.
- 4.2 The "2023/24 Council Tax" report highlighted the financial pressures facing the Council. It remains imperative that strict budgetary control continues to be exercised to minimise the risk of compounding financial pressures in future years.
- 4.3 Chief Officers and Heads of Finance are continuing to place emphasis on the need for strict compliance with the Council's budgetary control and monitoring arrangements.

### 5. FINANCIAL IMPLICATIONS

- 5.1 A detailed breakdown of the projected outturn by service area is shown in Appendix 1A with explanatory notes in Appendix 1B.
- 5.2 Overall, a breakeven position is projected based on the information available in the third quarter of the 2023/24 financial year.

<b>Non-Applicable Headings:</b>	Social Care, Legal, Personnel, Property & Procurement Implications
Background Documents: (Access via Contact Officer)	2023/24 budget monitoring files within E&CS Finance section

**Public Protection & Enforcement Budget Monitoring Summary**

<b>2022/23 Actuals</b>	<b>Service Areas</b>	<b>2023/24 Original Budget £'000</b>	<b>2023/24 Latest Approved £'000</b>	<b>2023/24 Projected Outturn £'000</b>	<b>Variation £'000</b>	<b>Notes</b>	<b>Variation Last Reported £'000</b>	<b>Full Year Effect £'000</b>
	<b>Public Protection</b>							
483	Community Safety	540	584	584	0		0	0
152	Emergency Planning	157	157	157	0		0	0
823	Mortuary & Coroners Service	939	939	939	0		0	0
1,251	Public Protection	1,592	1,737	1,737	0		0	0
<b>2,709</b>	<b>TOTAL CONTROLLABLE</b>	<b>3,228</b>	<b>3,417</b>	<b>3,417</b>	<b>0</b>		<b>0</b>	<b>0</b>
3	<b>TOTAL NON CONTROLLABLE</b>	12	12	12	0		0	0
950	<b>TOTAL EXCLUDED RECHARGES</b>	816	816	816	0		0	0
<b>3,662</b>	<b>PORTFOLIO TOTAL</b>	<b>4,056</b>	<b>4,245</b>	<b>4,245</b>	<b>0</b>		<b>0</b>	<b>0</b>

**Reconciliation of Latest Approved Budget**

**£'000**

<b>Original Budget 2023/24</b>	<b>4,056</b>
Out of Hours Noise Service in Community Safety	50
<b>Carry Forward Requests approved from 2022/23</b>	
POCA confiscation orders from the courts	61
HMO income	78
<b>Latest Approved Budget for 2023/24</b>	<b>4,245</b>

## **REASONS FOR VARIATIONS**

No variation to report across PPE, just to note a £300k growth was awarded to the Mortuary and Coroners Service for 2023/24, this has mitigated the pressure in this area from last year.

### **Waiver of Financial Regulations:**

The Council's Contract Procedure Rules state that where the value of a contract exceeds £50k and is to be exempt from the normal requirement to obtain competitive quotations the Chief Officer has to obtain the agreement of the Director of Corporate Services, the Director of Finance and the Director of Commissioning and (where over £100,000) approval of the Portfolio Holder and report use of this exemption to Audit Subcommittee bi-annually. Since the last report to the Executive, no waivers over £50k have been actioned.

### **Virements Approved to date under Director's Delegated Powers**

Details of virements actioned by Chief Officers under delegated authority under the Financial Regulations "Scheme of Virement" will be included in financial monitoring reports to the Portfolio Holder. Since the last report to Executive, no virements have been actioned.

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Report No.  
ES20363

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** PORTFOLIO HOLDER FOR PUBLIC PROTECTION & ENFORCEMENT

**Date:** For Pre-Decision Scrutiny by the Public Protection and Enforcement Committee on Tuesday 19 March 2024

**Decision Type:** Non-Urgent Executive Key

**Title:** ANTI-SOCIAL BEHAVIOUR PUBLIC SPACES PROTECTION ORDER - EXTENSION

**Contact Officer:** Karen Proudfoot, Projects Manager  
E-mail: karen.proudfoot@bromley.gov.uk

**Chief Officer:** Assistant Director of Public Protection

**Ward:** (All Wards);

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1. Reason for decision/report and options

- 1.1 This report sets out the proposal to renew the borough-wide Public Spaces Protection Order (PSPO) which restricts the public consumption of alcohol and use of psychoactive substances and prohibits public urination and defaecation under Section 59 of the Anti-social Behaviour, Crime and Policing Act 2014 until 31 March 2027.
- 

2. **RECOMMENDATION(S)**

**The Public Protection & Enforcement Policy Development & Scrutiny to:**

- 2.1 Note and provide comment to the Portfolio Holder for Public Protection & Enforcement.

**The Portfolio Holder for Public Protection & Enforcement to:**

- 2.2 Approve the renewal of the Public Space Protection Order to address anti-social behaviour until 31 March 2027.

### Impact on Vulnerable Adults and Children

1. Summary of Impact: Public Spaces Protection Orders (PSPO) are introduced to enable authorised officers to take quick and effective action to address behaviour that has a detrimental impact on the wider public and provide a safer environment. Providing safe public spaces for children and vulnerable adults to enjoy Bromley's public facilities, such as parks, which enables physical activity and improved mental health.
- 

### Transformation Policy

1. Policy Status: Existing Policy
  2. Making Bromley Even Better Priority  
(4) For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.
- 

### Financial

1. Cost of proposal: £5,000 will cover the initial cost for introducing new signage in strategic locations across the borough.
  2. Ongoing costs: The enforcement of the PSPO is undertaken primarily by Metropolitan Police Officers within their existing resources.
  3. Budget head/performance centre: Not applicable
  4. Total current budget for this head: Not applicable
  5. Source of funding: existing Community Safety budget
- 

### Personnel

1. Number of staff (*current and additional*): Not applicable
  2. If from existing staff resources, number of staff hours: Not applicable
- 

### Legal

1. Legal Requirement: Non-Statutory - Government Guidance - Anti-Social Behaviour, Crime and Policing Act 2014
  2. Call-in: Applicable
- 

### Procurement

1. Summary of Procurement Implications: Not applicable
- 

### Property

1. Summary of Property Implications: Not applicable
- 

### Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: Neutral.
- 

### Impact on the Local Economy

1. Summary of Local Economy Implications: Neutral. This is a renewal of an existing Public Space Protection Order that has been in place for 6 years. Therefore this is expected to have a neutral impact on the local economy.

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### Impact on Health and Wellbeing

1. Summary of Health and Wellbeing Implications: This is a renewal of an existing Public Space Protection Order that has been in place for 6 years. Therefore there is no change to the impact on Health and Wellbeing. The PSPO seeks to tackle alcohol related crime and anti-social behaviour and prohibit the use of psychoactive substances, which can be harmful to users.
2. The PSPO also prohibits public urination and defaecation, however, it is acknowledged that some people may have health conditions which mean they require short-notice access to toilet facilities and this is provided through the community toilet scheme which operates in the borough.

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### Customer Impact

1. Estimated number of users or customers (*current and projected*): There are no direct customers or users. The PSPO applies to all residents and visitors to the borough.

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### Ward Councillor Views

1. Have Ward Councillors been asked for comments? No
2. Summary of Ward Councillors comments: Not applicable.

### 3. COMMENTARY

- 3.1 Public Spaces Protection Orders (PSPOs) were introduced by the Anti-Social Behaviour, Crime and Policing Act 2014 and are intended to address issues that have a detrimental impact on the quality of life of the local community by imposing conditions on disruptive behaviours.
- 3.2 A PSPO provides clear notification through signage to people using public spaces that some behaviours are restricted or prohibited. It also provides the Police, and officers authorised by the Council, an opportunity to take immediate and effective action in the event that an individual breaches the conditions.
- 3.3 Bromley had 3 alcohol exclusion zones (AEZ's) in Beckenham Town Centre, Bromley Town Centre and Penge Town Centre. These AEZ's were originally introduced through a Designated Public Place Orders and subsequently became PSPO's as a result of the Anti-Social Behaviour, Crime and Policing Act 2014 through transitional arrangements within the Act as of 20<sup>th</sup> October 2017.
- 3.4 A report presented to the General Purposes and Licensing Committee on the 30 September 2020 (Report ES20033) provided full details on the review and the proposed amendments and consultation, and the same information was presented to the Public Protection and Enforcement PDS on the 8 December 2020 (Report CSD20116).
- 3.5 On 19 January 2021 the Public Protection and Enforcement Policy Development and Scrutiny Committee resolved that the Portfolio Holder for Public Protection and Enforcement approve the amendments and continue to restrict public alcohol consumption. The PSPO that was subsequently approved, and is currently active, expires on 31 March 2024.
- 3.6 A local authority may extend the PSPO for up to 3 years if satisfied on reasonable grounds that doing so is necessary to prevent:
- (a) occurrence or recurrence after that time of the activities identified in the order, or
  - (b) an increase in the frequency or seriousness of those activities after that time.
- 3.7 If the PSPO conditions were to expire it is likely that the issues it was introduced to address will recur. The expiration of the PSPO would limit the tools for Police officers to take immediate action to deter behaviours that have a detrimental effect on the local community.
- 3.8 PSPOs are in place across the UK which place restrictions and conditions on a variety of behaviours as required by the individual needs of each area. Consistently they all impose controls on the consumption of alcohol.
- 3.9 The PSPO addressing anti-social behaviour has been in place in Bromley for the last 6 years, superseding other control measures, such as Alcohol Exclusion Zones (AEZ), and have proven to be successful in providing the Police with an efficient and effective tool to anti-social behaviour resulting from drinking or use of psychoactive substances.
- 3.10 The PSPO does not ban all drinking in a public place. A breach of the order only takes place when an individual refuses to stop drinking or to surrender their alcohol to a police officer or other designated enforcement officer. The same applies to psychoactive substances. All public urination and defaecation is prohibited. If the PSPO is breached,

there is a maximum fine of £1000 on conviction. Typically a fixed penalty notice of £100 is issued first and non-payment could then lead to a prosecution.

- 3.11 The House of Commons Committee Report ‘Alcohol Treatment Services’, May 2023 reported that ‘Alcohol harm impacts not only drinkers themselves but also their families and wider communities. It is linked to over 100 illnesses, can drive mental disorder, self-harm, and suicide, and is a major cause of preventable death. The Office for National Statistics reported that alcohol was linked to 42% of all violent crime in 2019–20, up from 40% in 2018–19, and there is evidence that it does most harm in our most deprived communities with five times as many liver deaths as the most affluent communities.’
- 3.12 Research by the Institute of Alcohol Studies, exploring the Patterns in alcohol-related violence: exploring recent declines in alcohol-related violence in England and Wales, provides insight into the changes that have taken place over the last 10 years whilst cautioning that the ‘declines described in this report should not encourage complacency. As more than half a million instances of alcohol-related violence take place each year, evidenced action is needed – including on price, consumption, and marketing.’
- 3.13 New Psychoactive Substances (NPS) mimic the effects of traditional drugs that are controlled under the Misuse of Drugs Act 1971. These substances, together with other substances used as intoxicants (for example, nitrous oxide), are often referred to as 'legal highs'. The chemicals in the substances are often neither legal nor safe for human consumption. NPS present a danger because:
- they are, or have been, easily accessible.
  - they may not necessarily hold the same perceived threat to health and well-being as other, ‘traditional’, illegal drugs.
  - some young people incorrectly think NPS are safer because of their perception that they used to be legal or that they come in branded packaging. This exposes young people to risk and participation in risky behaviours.
- 3.14 The Psychoactive Substances Act 2016 (‘the Act’): defines ‘psychoactive substance’ and makes it an offence to produce, supply, offer to supply, possess with intent to supply, import or export psychoactive substances. It does not prohibit the purchase and personal use of the substance, although, with effect from 8 November 2023 Nitrous Oxide became a controlled Class C drug under the Misuse of Drugs Act 1971.
- 3.15 In addition to the health risks presented by the use of NPS there is the wider issues associated to the littering of associated paraphernalia, the most common being metal cannisters which are not only unsightly but also create a trip/slip hazard to pedestrians, particularly those with different mobility needs.
- 3.16 There are many reasons to deter public urination and defaecation without reasonable excuse, these are mainly;
- It creates an unwelcoming environment for others;
  - It makes people feel less safe;
  - It is unhygienic;
  - Urination can be absorbed by porous surfaces and generate unpleasant smells that are difficult to remove;
  - Acidic compounds like ammonia from urine can erode some building materials, particularly traditional building materials.

- 3.17 Bromley operates a Community Toilet scheme with local businesses which allows members of the public to use the toilet facilities of cafes, licensed public houses, restaurants and supermarkets during opening hours and without the need to make a purchase.
- 3.18 Required consultation was undertaken with the Metropolitan Police Service and confirmed their support of the extension.
- 3.19 As the PSPO is already in place and there are no proposals to vary its current conditions a simple public consultation process was undertaken to understand if the proposed 3-year extension was supported by the public. The consultation asked 2 questions.
- Question 1: Do you agree with Bromley Council extending our current PSPO for the control of alcohol consumption, use of psychoactive substances and prevention of urination for a further 3 years?
- Question 2: Please tell us the reasons for your answer?
- 3.20 The consultation was active between 11 December 23 and 15 January 24.
- 3.21 Respondents indicated they had heard about the consultation through the Bromley Council website, on social media, such as Facebook, the Crystal Palace blog and by word of mouth.
- 3.22 There were 19 respondents, seventeen stated they supported the extension and 2 did not.
- 3.23 Those who stated they supported the renewal gave the following reasons for their responses:
- That behaviour might return if you don't extend it.
  - The safety & wellbeing of a residents is essential. This ensures services can act quickly where necessary.
  - It has all the protections - it just needs full enforcement.
  - If these controls are not in place then I think anti-social behaviour will be rife.
  - We pay council tax to ensure cleanliness and safe space provision for residents of the borough and should not be afraid or intimidated when walking around public spaces in our day to day life.
  - There is enough ASB even with it, so the potential of it being removed, and enforcement weakened as a result does not bear thinking about.
  - Further prevention is critical so families and other residents can safely enjoy open spaces in Bromley.
  - Continued safety of residents using open spaces in the borough are essential.
  - In order to maintain a healthy environment.
  - If it has been shown to work well then it should continue.
  - To maintain law and order and anti-social behaviour prevalent.
  - It's an important tool in the reduction of antisocial behaviour and needs to be extended accordingly.
  - Bromley Residents need to feel safe and comfortable when they are out and about in the evening eating out or going to the theatre or cinema.
  - Allows the police to effectively and efficiently stop anti-social behaviour in our parks and commons.
  - The use of the tiny canisters of gas that are found everywhere are a blight on the area.

- 3.24 The respondents who stated they did not support the renewal gave the following reasons.
- Because I think you should be more concerned with kids running around stabbing people than a hard-working tax payer enjoying a gin and smoke in the park on a summers day. Also not enough public toilets and many of us have bladders that need to go every half hr. Cleaner pissing in a Bush than public toilets anyway.
  - This consultation gives no regard to those who have nowhere to go to the toilet. You've closed all your public toilets - no wonder people go on the street.

#### **4. IMPACT ON VULNERABLE ADULTS AND CHILDREN**

- 4.1 Public Spaces Protection Orders (PSPO) are introduced to enable authorised officers to take quick and effective action to address behaviour that has a detrimental impact on the wider public and provide a safer environment. Providing safe public spaces for children and vulnerable adults to enjoy Bromley's public facilities, such as parks, which enables physical activity and improved mental health.

#### **5. TRANSFORMATION/POLICY IMPLICATIONS**

- 5.1 The PSPO tackling ASB supports the 'Bromley Even Better Priority' priority for residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.

#### **6. FINANCIAL IMPLICATIONS**

- 6.1 Should the PSPO be renewed new signage would be at strategic locations across the borough, including key points of entry, parks, town centre and shopping centre locations. The cost of any additional signage will be met from the existing Public Protection revenue budget.
- 6.2 Ongoing enforcement of this legislation resides with the Police and, as such, there are no further financial considerations for the Authority.

#### **7. PERSONNEL IMPLICATIONS**

- 7.1 There are no personnel implications for the Council. Enforcement of the PSPO is undertaken by the Metropolitan Police Service.

#### **8. LEGAL IMPLICATIONS**

- 8.1 In deciding whether to extend the PSPO and if so for how long, the Council must have particular regard to the rights of freedom of expression and freedom of assembly set out in articles 10 and 11 of the European Convention on Human Rights. Drinking alcohol, consuming psychoactive substances, urinating or defecating in public is likely to be an expressive act protected by the Convention. While public drinking of alcohol and consumption of psychoactive substances may be carried out in groups, this is not usually going to be in the form of a protected assembly.
- 8.2 In so far as the rights are engaged and the PSPO interferes with them, the interference can be justified as being necessary in a democratic society in the interests of public safety, for the prevention of disorder or crime and for the protection of health or morals and proportionate to those aims.

- 8.3 Before making a decision, it is necessary to have due regard to the public sector equality duty, which sets out the need to eliminate unlawful discrimination, harassment and victimisation; to advance equality of opportunity; and to foster good relations between people who share a protected characteristic and people who do not share it. Protected characteristics include sex, age and disability.
- 8.4 Given that excessive alcohol consumption is more of a prevalent with men (source: <https://www.ias.org.uk/report/women-and-alcohol/>), it is likely that more men than women will be affected by that part of the PSPO. As drug use is relatively more prevalent among young people (source: <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/articles/drugmisuseinenglandandwales/yearendingjune2022>), it is reasonable to assume they will be more affected by the PSPO restriction on use of psychoactive substances. Finally, as the public consultation made clear, some individuals may not be near a toilet when they need to relieve themselves. This may in particular be a result of age or disability.
- 8.5 Using the powers in the PSPO should help people feel safer in public places, which ought to be of particular benefit to women (source: <https://www.london.gov.uk/media/98683/download?attachment>).
- 8.6 If an individual has a reasonable excuse for not complying with the PSPO, no offence is committed. Even if an offence is committed, taking action is discretionary and all the circumstances of the case are considered. It is considered these safeguards strike a reasonable balance between the objectives of the PSPO and the rights of individuals. As a consequence it is not anticipated that extending the PSPO for 3 years would lead to any unlawful acts. The extension would result in benefits and harms are adequately mitigated.

## **9. PROCUREMENT IMPLICATIONS**

- 9.1 There are no procurement implications.

## **10. PROPERTY IMPLICATIONS**

- 10.1 There are no property implications.

## **11. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**

- 11.1 As this is a renewal of an existing PSPO, which has been in place for 6 years there is a neutral impact.

## **12. IMPACT ON THE LOCAL ECONOMY**

- 12.1 This is a renewal of an existing Public Space Protection Order that has been in place for 6 years. Therefore this is expected to have a neutral impact on the local economy.

## **13. IMPACT ON HEALTH AND WELLBEING**

- 13.1 This is a renewal of an existing Public Space Protection Order that has been in place for 6 years. Therefore there is no change to the impact on Health and Wellbeing. The PSPO seeks to tackle alcohol related crime and anti-social behaviour and prohibit the use of psychoactive substances, which can be harmful to users.



13.2 The PSPO also prohibits public urination and defaecation, however, it is acknowledged that some people may have health conditions which mean they require short-notice access to toilet facilities and this is provided through the community toilet scheme which operates in the borough.

#### 14. CUSTOMER IMPACT

There are no direct customers or users. The conditions of the PSPO apply to all residents and visitors to Bromley.

<b>Non-Applicable Headings:</b>	7, 9, 10, 11, 12, 14 & 15
Background Documents: (Access via Contact Officer)	ES20033 - REVIEW OF PUBLIC SPACE PROTECTION ORDERS CONCERNING ALCOHOL CONTROL ZONES 2020

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Report No.  
ES20374

## London Borough of Bromley

### PART ONE - PUBLIC

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**Decision Maker:** PUBLIC PROTECTION AND ENFORCEMENT POLICY  
DEVELOPMENT & SCRUTINY COMMITTEE

**Date:** Tuesday 19 March 2024

**Decision Type:** Non-Urgent Non-Executive Key

**Title:** SAFER BROMLEY STRATEGY 24-27

**Contact Officer:** Karen Proudfoot, Projects Manager  
E-mail: karen.proudfoot@bromley.gov.uk

**Chief Officer:** Colin Brand, Director of Environment and Public Protection

**Ward:** (All Wards);

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1. Reason for decision/report and options

- 1.1 This report sets out the proposal to adopt the Safer Bromley Strategy 2024-27 on behalf of the Council, which is one of the five statutory partners of the Community Safety Partnership. The Safer Bromley Strategy sets the partnership priorities for the next 3 years, in accordance with the [Crime and Disorder \(Formulation and Implementation of Strategy\) Regulations 2007](#).
- 

2. **RECOMMENDATION(S)**

**The Public Protection & Enforcement Policy Development & Scrutiny Committee to:**

- 2.1 Note and provide comment to the Leader.

**The Leader to:**

- 2.2 Approve the adoption of the Safer Bromley Strategy 2024-27.

Impact on Vulnerable Adults and Children

1. The Safer Bromley Partnership (SBP) brings together local partners to formulate and deliver strategies to tackle crime and disorder in their communities.
  2. The role of the SBP is to ensure that the statutory agencies, (Bromley Council, Metropolitan Police, London Fire Brigade, South East London Integrated Care Board and National Probation Service) commissioned services and community and voluntary representatives are working together at a strategic and operational level to reduce crime and disorder.
  3. The SBP develop preventative and early intervention approaches using intelligence and insights to minimise the impact and trauma caused by crime and reduce re-victimisation and repeat offending.
- 

Policy Status:

- |  |                 |
|--|-----------------|
| 1. Making Bromley Even Better Priority:  | Existing Policy |
| <br>   |                 |
| (1) For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home. |                 |
| (2) For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.      |                 |
| (3) For people to make their homes in Bromley and for business, enterprise and the third sector to prosper.                                      |                 |
| (4) For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.               |                 |
- 

Financial

- |   |                |
|---|----------------|
| 1. Cost of proposal:  | Not Applicable |
| 2. Ongoing costs:   | Not Applicable |
| 3. Budget head/performance centre:  | Not Applicable |
| 4. Total current budget for this head:  | Not Applicable |
| 5. Source of funding:   | Not Applicable |
| <br>  |                |
| 6. The Safer Bromley Strategy seeks to enable partner agencies to coordinate their existing resources better together. Consideration will be given by the Safer Bromley Partnership to the resources required to deliver activity and the funding routes that may be available through the member agencies. |                |
- 

Personnel

- |   |                |
|---|----------------|
| 1. Number of staff ( <i>current and additional</i> ):       | Not Applicable |
| 2. If from existing staff resources, number of staff hours: | Not Applicable |
-

## Legal

1. Legal Requirement: In accordance with the [Crime and Disorder \(Formulation and Implementation of Strategy\) Regulations 2007](#) the SBP have been developing the Community Safety Strategy for the next 3 years.
  2. Call-in: Not Applicable
- 

## Procurement

1. Summary of Procurement Implications: Not Applicable
- 

## Property

1. Summary of Property Implications: Not Applicable
- 

## Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: Not Applicable
- 

## Impact on the Local Economy

### Summary of Local Economy Implications:

1. Keeping Bromley safe supports the economic development of the borough by making it a desirable option for visitors wanting to use local businesses and enabling them to thrive.
- 

## Impact on Health and Wellbeing

### Summary of Health and Wellbeing Implications:

1. The SBP consider a range of crimes which are linked to health and wellbeing, including but not limited to serious violence, domestic abuse, sexual exploitation, drug supply and the trauma associated to being a victim of crime. The Integrated Care Board are a statutory partner of the Safer Bromley Partnership to ensure that the impact on the health and wellbeing of those involved affected by crime are considered and represented.
- 

## Customer Impact

1. The role of the Safer Bromley Partnership is to keep Bromley a safe borough for all residents, businesses and visitors.
- 

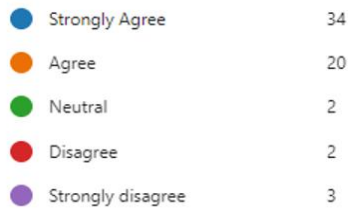
## Ward Councillor Views

1. Have Ward Councillors been asked for comments? Yes
2. Summary of Ward Councillors comments: Ward Councillors were invited to contribute to the survey, as submissions were anonymous it is not possible to extract the responses from Councillors from the wider responses. All responses are reflected in this report.

### 3. COMMENTARY

- 3.1 Following the expiration of the Bromley Community Safety Partnership Strategy 2020 to 2023 the Safer Bromley Partnership have been developing the new Safer Bromley Strategy to set the priorities for the next 3 years.
- 3.2 The introduction of the Domestic Abuse Act 2021 and the Police, Crime, Sentencing and Courts Act 2022 gives greater focus on working together to prevent and reduce violence, both within and outside the home, and on the collective ability to effectively safeguard and protect those within our communities who are vulnerable to these forms of harm. To ensure a holistic approach is taken the Safer Bromley Strategy has incorporated the requirement to develop strategies to reduce serious violence and tackle domestic abuse.
- 3.3 To inform the development of the Safer Bromley Strategy the 2023 Community Safety Strategic Assessment was completed in draft and circulated to SBP partners on 24 August 2023, and a summary of the draft findings were presented to the SBP meeting on 19 September with a request for partners to consider the draft assessment and advise of any amendments or additional information they may be able to provide.
- 3.4 A Strategic Development Workshop took place on 16 November. The workshop was facilitated by the SBP Co-Chair Panel, Louise Watkinson, Assistant Director of Public Protection, Metropolitan Police Superintendent Luke Baldock and London Fire Brigade Borough Commander Chris Line.
- 3.5 Those who were unable to attend the session in person were provided an online opportunity via a survey in advance of the meeting to feed into the process. The survey was updated following the workshop and recirculated to allow further comment.
- 3.6 The high-level priorities that were developed at the Workshop and the cross-cutting principles were presented at the SBP meeting on 6 December and these were agreed in principle to proceed to public consultation.
- 3.7 An online public survey commenced on 5 January 2024 and concluded on Monday 12 February 2024. The link and QR code were promoted to community and voluntary groups known to be involved with community safety issues, such as the Safer Neighbourhood Board, Community Links and Neighbourhood Watch, who were encouraged to circulate these to their members. The consultation was also promoted.
- i. on the Bromley Council website.
  - ii. by the Police Safer Neighbourhood Teams to residents and businesses in their Wards.
  - iii. to Councillors to respond and share with their constituents.
  - iv. by officers when engaging with public at the Community Impact Days.
- 3.8 The survey was completed anonymously and there were 61 respondents. Respondents were asked if they lived, worked or regularly visited the borough of Bromley and could give more than one answer. Fifty-five respondents live in the borough of Bromley, 20 work in the borough and 16 visit the borough regularly.

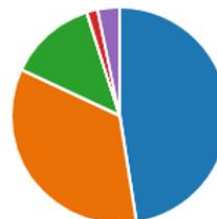
3.9 90% of respondents agreed or strongly agreed that building resilient communities by delivering a comprehensive crime prevention programme to improve safety should be a priority for the London Borough of Bromley.



3.10 86% of respondents agreed that protecting people by delivering targeted early intervention to people who are at risk of being impacted or affected by crime should be a priority for the London Borough of Bromley



3.11 82% of respondents agreed that being stronger together by designing targeted crime and disorder reduction measures, in collaboration with communities, in areas with the highest levels of reported crime and disorder should be a priority for the London Borough of Bromley.



3.12 Respondents were asked to explain their responses, these are given in full in Appendix B. It is important to understand the reasons those who did not support the proposed priorities gave and how these will be addressed by the SBP, these are summarised below:

Ref.	Reason	SBP Response
Q1.a	Concern that any new measures to improve safety may have harmful consequences on the environment and climate.	Activity that may involve significant physical changes to public spaces will go through the local authority authorisation and scrutiny processes. These processes include the requirement to explain how the project may support carbon reduction and social values, health and wellbeing and the impact it will have on children and vulnerable adults.

Ref.	Reason	SBP Response
Q1.b	That the proposed wording uses 'buzzwords' that are 'meaningless'.	The proposed wording is a high-level strategic statement which is supported by a delivery plan to ensure that it is translated into meaningful activity.
Q1.c	Public confidence in the criminal justice system is low and until this is addresses other action is unlikely to be successful.	It is intended that the local strategy will complement the pan-London and national strategies adopted by the Police and government to improve confidence in the criminal justice system.
Q2.a	All people should be protected.	Bromley is consistently one of the safest London boroughs.  All SBP partner agencies continue to provide their core duties to the public, however, it is important to acknowledge that the large majority of the Bromley community are unlikely to be directly affected by crime. However some groups of people are at higher risk of being affected by some offence types, for example due to their age, and require a focussed approach to reduce that risk.
Q2.b	It is unclear who will be the focus for this proposed priority.	The complexity of criminality means people affected by crime can sometimes be both victim and offender.
Q2.c	Tackling offenders should be a priority, through intervention and enforcement.	The focus will vary depending on the type of crime.  The SBP will use an intelligence led approach to develop appropriate initiatives under this priority.
Q3.a	More Police activity is needed.	It is intended that the local strategy will complement the pan-London and national strategies adopted by the Police and government to improve confidence in the criminal justice system.
Q3.b	Local communities have other priorities and may not get involved.	The SBP is working closely with community and voluntary groups that are already active across the borough and will support them to continue to engage and deliver locally designed activity with local communities.

3.13 The draft Safer Bromley Strategy was presented to the Safer Bromley Partnership on 29 February 2024. Partners were asked to consider the proposed priorities for the 24-27 Strategy and the consultation responses and, after undertaking their own approval processes, confirm acceptance of the SBP Strategy 2024-27 by 31 March 2024.

3.14 Due to the costs associated to professional design and printing, and subsequent storage and distribution it was agreed that hard copies will not be produced, and the Safer Bromley Strategy 24-27 will be provided on-line.



- 3.15 SBP members were asked to consider the contribution they can make to the delivery plan to support the delivery of the agreed priorities in preparation for the first Delivery Group meetings.
- 3.16 The SBP will monitor the progress of the Delivery Plans, which will incorporate the requirements of the Violence and Vulnerability Action Plans to reduce serious violence and continue to deliver and build on the Domestic Abuse Strategy which expires this year.

#### **4. IMPACT ON VULNERABLE ADULTS AND CHILDREN**

- 4.1 The Safer Bromley Partnership (SBP) brings together local partners to formulate and deliver strategies to tackle crime and disorder in their communities.
- 4.2 The role of the SBP is to ensure that the statutory agencies, (Bromley Council, Metropolitan Police, London Fire Brigade, South East London Integrated Care Board and National Probation Service) commissioned services and community and voluntary representatives are working together at a strategic and operational level to reduce crime and disorder.
- 4.3 The SBP develop preventative and early intervention approaches using intelligence and insights to minimise the impact and trauma caused by crime and reduce re-victimisation and repeat offending.

#### **5. TRANSFORMATION/POLICY IMPLICATIONS**

- 5.1 The adoption of the Safer Bromley Strategy supports the 'Making Bromley Even Better Priority' by focusing on preventing crime, protecting people and creating safer places. These priorities will help:
- children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.
  - adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
  - people to make their homes in Bromley and for business, enterprise and the third sector to prosper.
  - residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.

#### **6. FINANCIAL IMPLICATIONS**

- 6.1 The Safer Bromley Strategy seeks to enable partner agencies to coordinate their existing resources better together. Consideration will be given by the Safer Bromley Partnership to the resources required to deliver activity and the funding routes that may be available through the member agencies.

#### **7. PERSONNEL IMPLICATIONS**

- 7.1 There are no personnel implications for the Council.

#### **8. LEGAL IMPLICATIONS**

8.1 Legal Requirement: In accordance with the [Crime and Disorder \(Formulation and Implementation of Strategy\) Regulations 2007](#) the SBP have been developing the Community Safety Strategy for the next 3 years.

**9. PROCUREMENT IMPLICATIONS**

9.1 There are no procurement implications.

**10. PROPERTY IMPLICATIONS**

10.1 There are no property implications.

**11. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**

11.1 The adoption of the Safer Bromley Strategy will have a neutral impact on carbon reduction.

**12. IMPACT ON THE LOCAL ECONOMY**

12.1 Keeping Bromley safe supports the economic development of the borough by making it a desirable option for visitors wanting to use local businesses and enabling them to thrive.

**13. IMPACT ON HEALTH AND WELLBEING**

13.1 The SBP consider a range of crimes which are linked to health and wellbeing, including but not limited to serious violence, domestic abuse, sexual exploitation, drug supply and the trauma associated to being a victim of crime. The Integrated Care Board are a statutory partner of the Safer Bromley Partnership to ensure that the impact on the health and wellbeing of those involved affected by crime are considered and represented.

**14. CUSTOMER IMPACT**

The role of the Safer Bromley Partnership is to keep Bromley a safe borough for all residents, businesses and visitors.

<b>Non-Applicable Headings:</b>	7, 9, 10, 11, 12, 14 & 15
Background Documents: (Access via Contact Officer)	<p>Bromley Community Safety Strategic Assessment Executive Summary</p> <p>Safer Bromley Strategy 2024-27</p> <p>Safer Bromley Strategy 2024-27 Plan on a Page</p> <p>Full public consultation responses</p>

# **Safer Bromley Strategy 2024 – 2027**

# CONTENTS

1	Foreword
2	Safer Bromley Partnership
3	Priorities 2024 - 27
4	Strategic Principles
5	Delivery Structure
6	Key Actions
7	Monitoring Our Impact

## SECTION 1

### FOREWORD

The borough of Bromley is consistently one of the safest areas in London and we are committed to keeping it safe.

Whilst we are aware of the national and London-wide crime and disorder challenges, we are keen to ensure that our focus is on the issues that are most important to the people of Bromley.

During the Covid19 pandemic the UK experienced unprecedented challenges and the resulting impact on the criminal justice system is likely to last for many years.

Criminals also found new ways to exploit their victims and evade detection and we need to continue to change and adapt the way we work to prevent them from being successful.

This means we need to focus on being more proactive in preventing crime, both in person and online. We need to support people affected by crime and we need to help people who are engaged in harmful and offending behaviour to change.

This Safer Bromley Partnership Strategy sets out the priorities that were identified by the crime and disorder strategic assessment and how we intend to use our resources, tools and powers to ensure that Bromley stays one of the safest London boroughs.

## SECTION 2

### SAFER BROMLEY PARTNERSHIP (SBP)

The Crime and Disorder Act 1998, as amended by section 97 and 98 of the Police Reform Act 2002, places a requirement on Community Safety Partnerships to develop Strategies every three years to set out how they will reduce crime and disorder.

The Safer Bromley Partnership (SBP) is the statutory 'community safety partnership' (CSP) for the borough of Bromley. It brings together the key statutory public bodies with community, voluntary and private sector partners for the purpose of keeping Bromley one of the safest areas in London.

The Domestic Abuse Act 2021 and the Police, Crime and Sentencing and Courts Act 2022 introduced new duties for Community Safety Partnerships to address serious violence and domestic abuse. These duties reinforce the need to work together to develop evidence-based approaches to achieve systemic improvement. Coordinating our collective resources, tools and powers enables us to deliver a more effective and holistic approach to preventing crime, supporting victims and holding offenders to account.

The SBP have determined that, due to the complexity of crime and criminality, particularly in relation to serious violence and domestic abuse, the Safer Bromley Strategy 2023-27 will incorporate the new duties for domestic abuse and serious violence, which is defined as '*Any violence and exploitation affecting young people under the age of 25, domestic abuse, and sexual violence. Within the context of these types of violence, it encompasses homicide, grievous bodily harm, actual bodily harm, rape, assault by penetration, sexual assault, personal robbery, threats to kill and violence against property caused during the commission of one of these offences*'

The SBP will work collaboratively with other partnership boards in Bromley and across London to ensure a streamlined approach to issues. The SBP are also committed to continuing to develop our understanding of crime and disorder through data analysis and regular engagement with the people living, working and visiting the borough.

This Strategy is supported by 'live' delivery plans which will monitoring the progress of activity and provide flexibility to adapt to the changing needs of the borough.

SECTION 3

PRIORITIES

2024 - 27

**PREVENTION**

Build resilient communities by delivering a comprehensive crime prevention programme to improve safety.

**PEOPLE**

Protect people by delivering targeted early intervention to people who are at high risk of being impacted or affected by crime.

**PLACES**

Be stronger together by designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder.

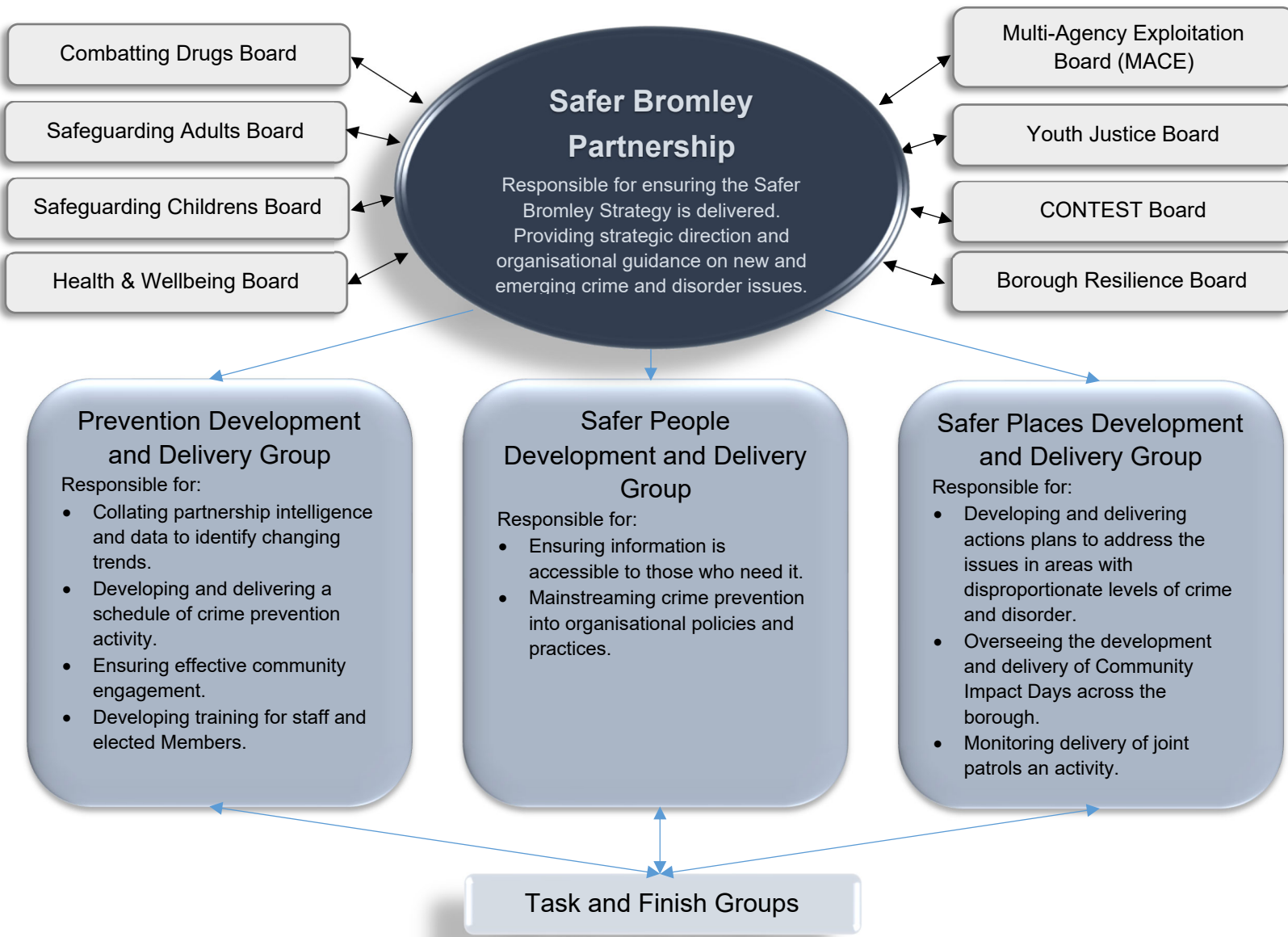
## SECTION 4

### STRATEGIC PRINCIPLES

The Safer Bromley Partnership will work towards achieving its Priorities in line with the following strategic principles:

- a) Enhancing knowledge and understanding of crime and anti-social behaviour through better information sharing, so we may address the human, social and environmental factors that drive offending; the interventions likely to have a positive impact; and the ways we may work with communities to prevent and combat the negative drivers.
- b) Collaborating across agency and sector boundaries to plan, commission and jointly deliver to improve efficiencies for the benefit of the Bromley community.
- c) Ensuring victims and communities are central to the development, commissioning, and delivery of services.
- d) Being committed to developing a partnership that embraces equality, diversity, and inclusivity.
- e) Ensuring community safety issues are mainstreamed into corporate policies, procedures, and practices.
- f) Operating a robust performance management framework to measure what works and how to be more effective.
- g) Ensuring that safeguarding is and remains everyone's responsibility.





**SECTION 5**  
**DELIVERY**  
**STRUCTURE**

## SECTION 6

### KEY ACTIONS

#### **PREVENTION**

Build resilient communities by delivering a comprehensive crime prevention programme to improve safety.

- Develop the data processes of all agencies to fill the knowledge gaps identified in the Strategic Assessment to inform activity can be focused to those people and areas of most need.
- Explore the development of a volunteer Community Crime Prevention Panel.
- Develop sustainable training for SBP organisations and Members.
- Develop and deliver focused crime prevention campaigns.

## SECTION 6

### KEY ACTIONS

#### **PEOPLE**

Protect people by delivering targeted early intervention to people who are at high risk of being impacted or affected by crime.

- Ensure front line staff, particularly those who engage with children, have training to identify people who may be at risk of domestic abuse, exploitation and radicalisation and can access information about support and referrals.
- Ensure that positive requirement to attend treatment are added to any enforcement action, such as Community Protection Notices, where substance misuse is identified as a causal or contributory factor.
- Explore opportunities to support the Youth Justice Service to deliver youth diversionary and intervention activities.
- Raise the awareness of professionals, families and the community about the risks of exploitation and the action to take when they identify a risk.
- Ensure that all partners are aware of the Prevent referral process.

## SECTION 6

### KEY ACTIONS

#### **PLACES**

Be stronger together by designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder.

- Promote and encourage membership to Neighbourhood Watch and Online Watch.
- Develop a programme of activity for Community Payback to deliver within the community and develop opportunities for offenders.
- Identify opportunities for staff from different services and agencies to patrol locations together to show unity and coordination and, where appropriate, increase capacity.
- Work with local retailers and Business Improvement Districts to develop business crime prevention initiatives.
- Deliver high visibility operations at key transport locations.

## SECTION 7

### MONITORING OUR IMPACT

Delivery of the actions set out in the Safer Bromley Strategy will be monitored by the Safer Bromley Partnership, alongside the following Performance Indicators.

1. Monitor crime levels, acknowledging that some levels of reporting may increase as people have more access and confidence in the response they will receive, such as sexual offences and hate crime.
2. In addition to annual community surveys to establish public perceptions of crime and disorder and regular community engagement events, we will monitor customer feedback from commissioned support services.
3. Increasing numbers of active Neighbourhood Watches.

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<p><b>Priorities</b></p>	<p><b>PREVENTION</b> Build resilient communities by delivering a comprehensive crime prevention programme to build community resilience and improve safety.</p> <p><b>PEOPLE</b> Protect people by delivering targeted early intervention to people who are at higher risk of being impacted or affected by crime.</p> <p><b>PLACES</b> Be stronger together by designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder.</p>		
<p><b>Principles</b></p>	<p>Safeguarding is and remains everyone’s responsibility.</p> <p>Victims and communities are central to the development, commissioning, and delivery of services.</p> <p>Embrace equality, diversity, and inclusivity.</p> <p>Improve efficiency by collaborating across agency and sector boundaries to plan, commission and jointly deliver services.</p>		<p>Mainstream Community Safety into corporate policies, procedures, and practices.</p> <p>Enhancing knowledge and understanding of crime and anti-social behaviour through effective information sharing.</p> <p>Operate a robust performance management framework</p>
<p><b>Key Actions</b></p>	<p><b>PREVENTION</b></p> <p>Collaborate with community representatives and those with lived experience to raise awareness of risks, preventative action and available support.</p> <p>Restrict access to items that can be used as weapons and continue to provide safe disposal options.</p>	<p><b>PEOPLE</b></p> <p>Review multi-agency case management processes to ensure quick and effective protection of victims.</p> <p>Increase recognition of exploitation and the action to take to minimize risks.</p> <p>Improve access and confidence in the processes for reporting crime.</p>	<p><b>PLACES</b></p> <p>Undertake environmental visual audits of areas with the highest reported crime to identify opportunities to reduce opportunities for crime and reduce fear of crime.</p> <p>Review and continue to develop the Community Impact Days.</p>
<p><b>Monitoring Our impact</b></p>	<p>The Safer Bromley Partnership will monitor crime levels, acknowledging that some levels of reporting may increase as people have more access and confidence in the response they will receive, such as sexual offences and hate crime.</p> <p>In addition to annual community surveys to establish public perceptions of crime and disorder and regular community engagement events, we will monitor customer feedback from commissioned support services.</p>		

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# **BROMLEY COMMUNITY SAFETY STRATEGIC ASSESSMENT 2023**

Produced by the



Date:	1/11/2023
Version:	Bromley Strategic Assessment 2023 – Executive Summary V.1

## 1.0 Executive Summary

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- 1.1. The Safer Bromley Partnership was set up in line with the Crime and Disorder Act 1998 to ensure that the public sector agencies, voluntary groups and businesses work together with local communities to reduce crime and improve safety.
- 1.2. Members of the SBP include chief officers from the Council, Police, Health, Probation, Fire Service and Mayor's Office for Policing and Crime.
- 1.3. The Safer Bromley Partnership has a statutory obligation to produce this annual strategic assessment which aims to:
  - a. Assess crime, disorder and the issues that may impact on these,
  - b. Highlight areas of increasing and reducing threat, and
  - c. Inform future priorities.
- 1.4. This summary seeks to outline the key factors and findings of the 2023 Strategic Assessments.
- 1.5. Bromley is a borough in the south of London, bordered by Croydon, Lambeth, Southwark Lewisham, Greenwich, Bexley, and Kent to the south. Covering 59 square miles it is the largest London borough.
- 1.6. The borough enjoys 166 parks and open spaces. There are over 50 fully active [Friends groups](#) with over 3,500 individuals Friends. These groups provide education, social events and complete additional maintenance tasks to complement the existing the grounds maintenance service. They also attract external funding to the parks.
- 1.7. The four largest town centres in the borough are Bromley, Orpington, Beckenham, and Penge, which are all managed by Business Improvement Districts. The smaller towns are:
  - Biggin Hill
  - Chislehurst
  - Hayes
  - Mottingham
  - Petts Wood
  - The St Mary Cray
  - West Wickham
- 1.8. The [Business Profile](#) for Bromley in 2019 states that the borough contains just over 17,000 registered businesses, 90% employing less than 9 people. The borough has strengths in professional, scientific, and technical services, as well as administrative and support services, with 19% of the boroughs registered businesses providing management and computer consultancy activities (1600 firms), while health and social work is the largest sector by employment at 16%.
- 1.9. The 2021 [Census](#) shows the population in Bromley has increased by 6.7%, to 330,000. Bromley is the least densely populated of London's 33 boroughs, with

15.7 people living in area equivalent to the size of a football pitch, the most densely populated borough is Tower Hamlets with the equivalent of 112 people in the same area. Key Bromley population statistics from the Census are;

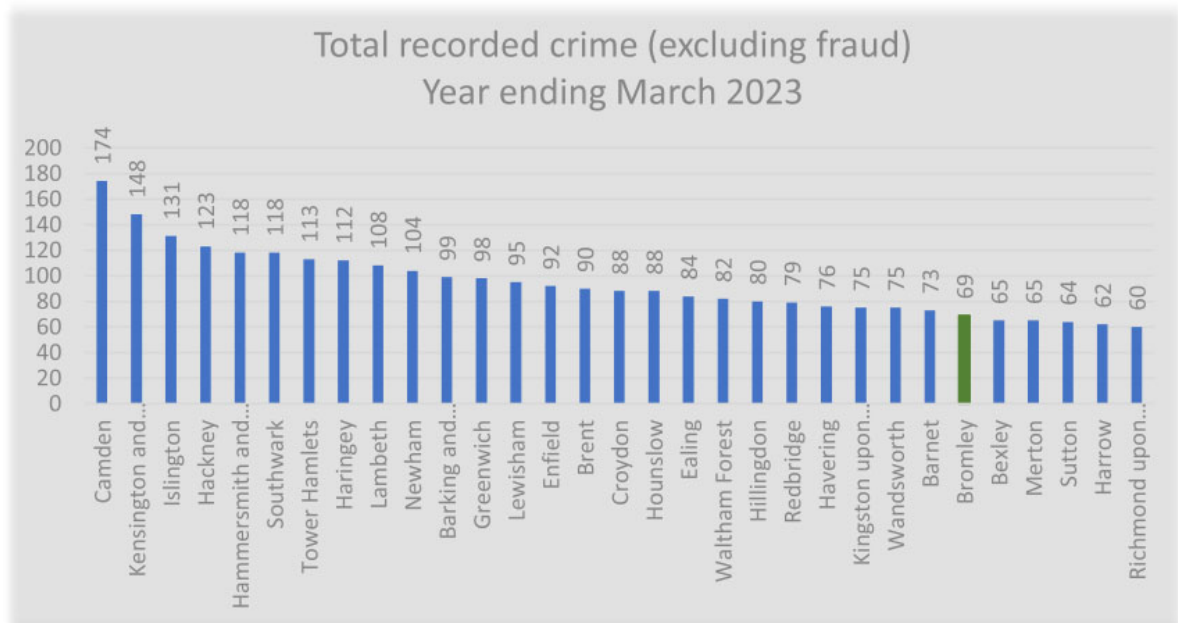
- 52% female.
- 48% male.
- 23.7% were aged 19 or under.
- 17.65% were aged 65 or over.
- 5.7% of residents have a disability that limits their day-to-day activity a lot and 8.6% are limited a little.
- 76.5 identify themselves as White.
- 8.4% identified as Asian, Asian British or Asian Welsh.
- 7.6% identified as Black, Black British, Black Welsh, Caribbean or African.

- 1.10. Bromley has 191 Lower Super Output Areas (LSOAs), areas that usually comprise or between 400 and 1,200 households and have resident population between 1,000 and 3,000 persons. The National [Index of Multiple Deprivation](#) (IMD), which applies a methodological framework to measure relative deprivation, divides the LSOAs into 10 equal groups, known as deciles, with 1 being the most deprived and 10 the least. There are 6 Wards in which all LSOA's are in Decile 7 or above (Biggin Hill, Chelsfield, Hayes & Coney Hall, Petts Wood & Knoll, Shortlands & Park Langley and West Wickham). St Paul's Cray Ward has no LSOAs above Decile 5.
- 1.11. Whilst collating a range of data for this assessment, it is acknowledged that by pooling a general population comprising of a significant majority of individuals who are unlikely to be directly affected by crime with a much smaller cohort of individuals who have a higher risk, it is more likely opportunities for prevention and early intervention may not be identified. This is an evolving process and work is ongoing to obtain datasets and information that will enhance our knowledge, particularly around factors that may increase the likelihood of a person becoming a victim or perpetrator of crime.
- 1.12. The introduction of the [Domestic Abuse Act 2021](#) and the [Police, Crime, Sentencing and Courts Act 2022](#) gives greater focus on working together to prevent and reduce violence, both within and outside the home, and on our collective ability to effectively safeguard and protect those within our communities who are vulnerable to these forms of harm.
- 1.13. The Government have also introduced '[From Harm to Hope: a 10-year drugs plan to cut crime and save lives](#)' to address illicit drugs as part of their mission to level up the country. It relies on a co-ordinated action across a range of local partners including enforcement, treatment, recovery, and prevention.
- 1.14. We also acknowledge that the COVID-19 pandemic has had a significant and continuing impact on society, changing physical interactions through the adoption of remote working for many people and shifting many day-to-day activities to online platforms. These changes created fewer opportunities for criminals in public areas and more opportunities online.
- 1.15. Two of the Safer Bromley Partnership statutory agencies have also undergone significant organisational changes with the Probation Service consolidating its

functions in June 2021 and the South-East London Integrated Care System taking over from the Clinical Commissioning Group in July 2022.

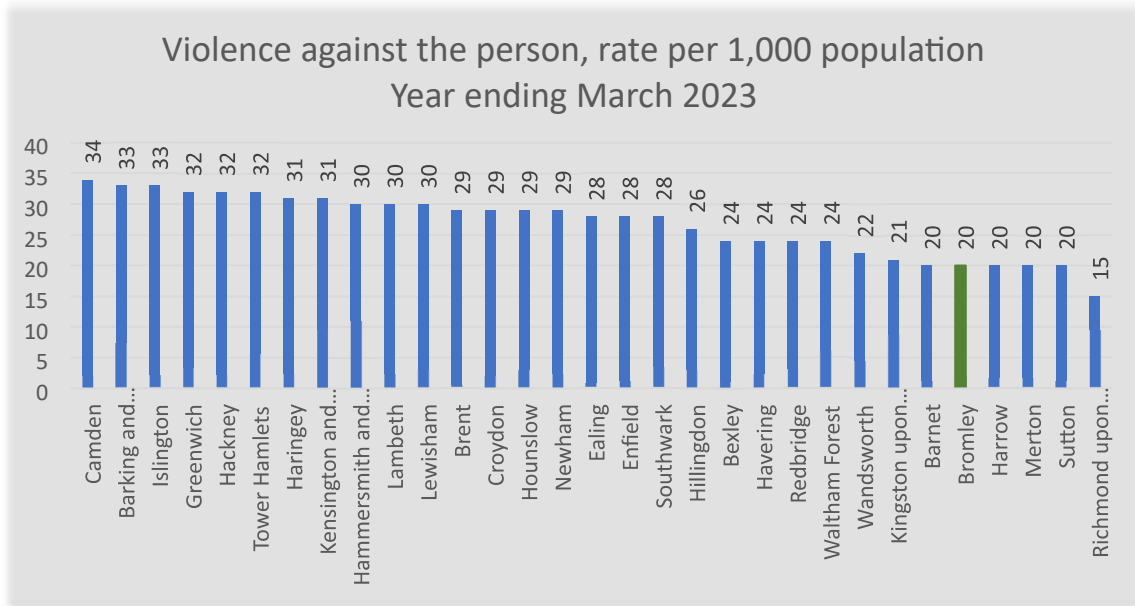
- 1.16. In May 2022 the Criminal Justice Joint Inspection published their report, [The impact of the Covid-19 pandemic on the criminal justice system – a progress report](#). This report highlighted the significant challenges facing the whole criminal justice system (CJS) as it recovers from the impact of the pandemic. The agencies involved in the criminal justice process, particularly the Police, Crown Prosecution Service, Probation and Prisons across the UK saw many experienced staff leave. Many continue to struggle to recruit to vacancies, and remaining staff are experiencing increased pressure whilst new staff are inducted into an environment that is both complex and challenging.
- 1.17. The report highlights the difficulties in progressing cases through the criminal justice system to conclusion. The sometimes lengthy process makes it more likely that victims will withdraw from cases, impacting their confidence in the judicial process.
- 1.18. Additionally, judicial outcomes for perpetrators have been delayed. Often with bail and associated conditions becoming less sustainable over extended periods, potentially allowing them greater freedom to continue offending.
- 1.19. Whilst London saw an increase of 4.8% in reported crime in the 12 months to March 2023 compared to the 12 months to March 2022, Bromley saw a decrease of 1.6%. With 69 crimes per 1,000 population being reported to the Police, Bromley is ranked 6<sup>th</sup> safest of the London borough, as shown in Table 1.

Table 1



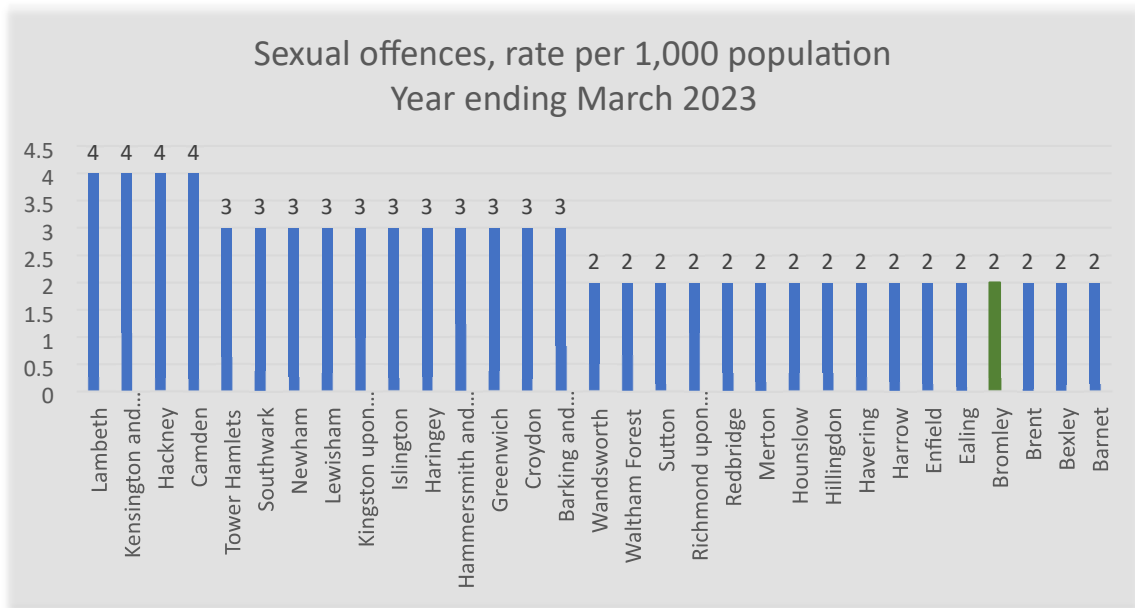
- 1.20. Due to Ward boundary changes which took effect in Bromley in May 2022, data provided at ward level is not directly comparable to previous years.
- 1.21. Bromley has one of the lowest rates of violence against the person, with 20 reports per 1,000 population to the year ending March 2023, it is ranked the 5<sup>th</sup> safest London borough, as shown in Table 2.

Table 2



1.22. In the 12 months to March 2023 there were 629 sexual offences reported to the Police. Table 3 shows reported sexual offences per 1,000 population across London.

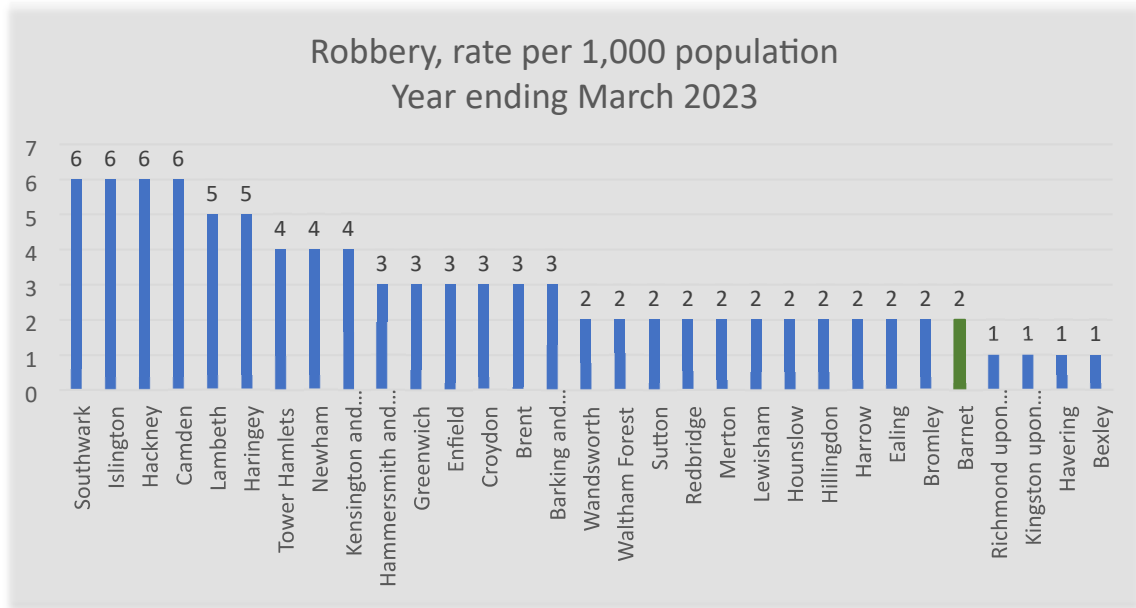
Table 3



1.23. The Crown Prosecution Service (CPS) reported that the volume of suspects charged with Rape across the UK increased by 13.7% and prosecutions increased by 63% in 2021/22, compared to 2020/21.

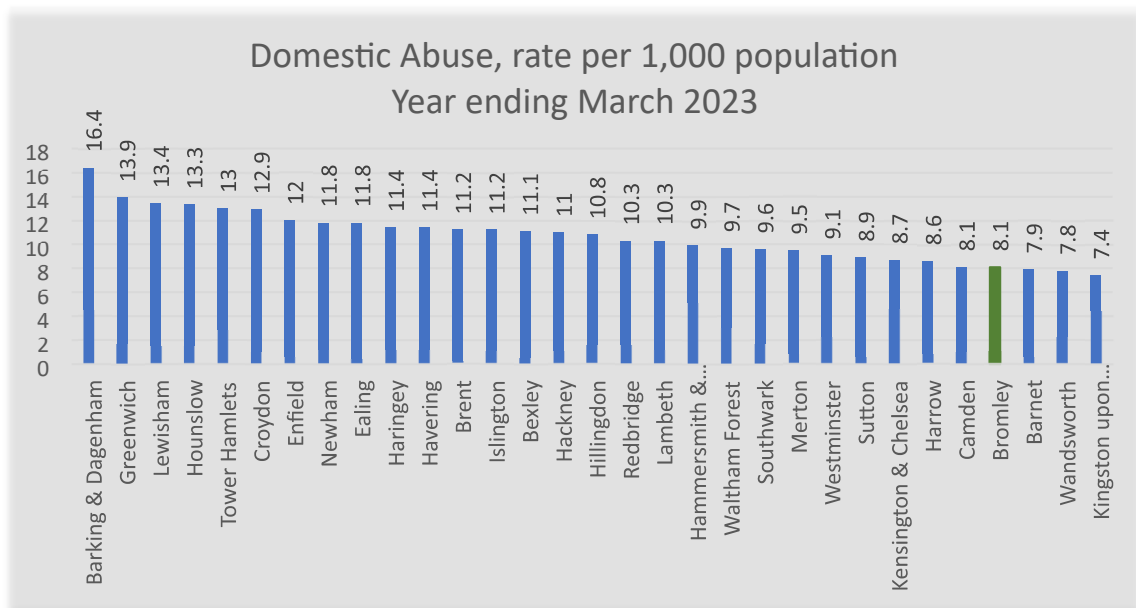
1.24. Bromley had 594 reports of Robbery the 12 months to March 2023. The rate of reported Robbery per 1,000 population are shown in Table 4.

Table 4



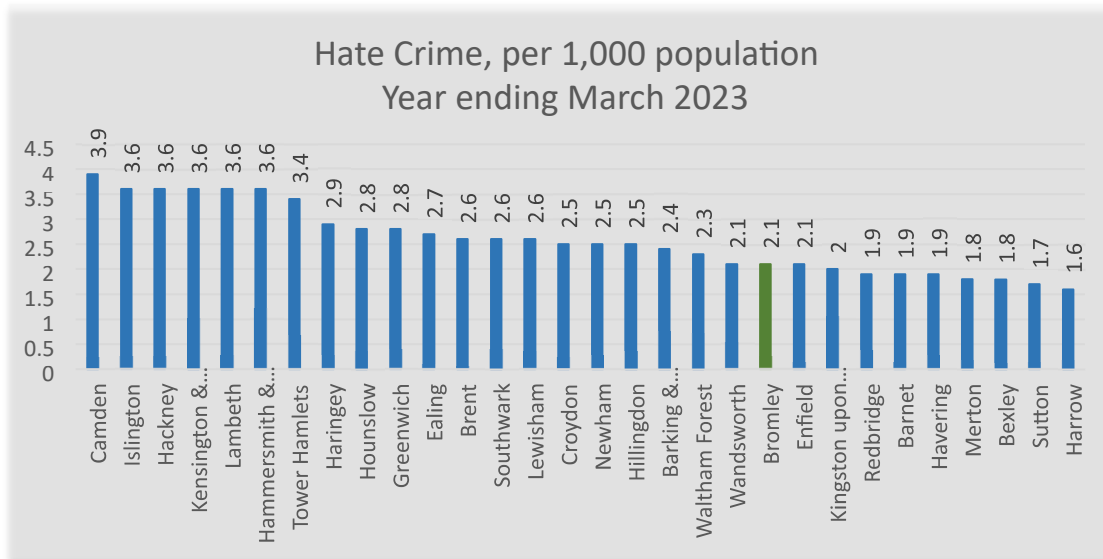
1.25. In the 12 months to May 2023 there were 2,680 Domestic Abuse incidents reported in Bromley. Table 5 shows the rate of reporting per 1,000 population across London. The Crown Prosecution Service report that between July and December 22/23 76% of domestic abuse related cases referred to them in the UK resulted in a charge and this resulted in a 75% conviction rate.

Table 5



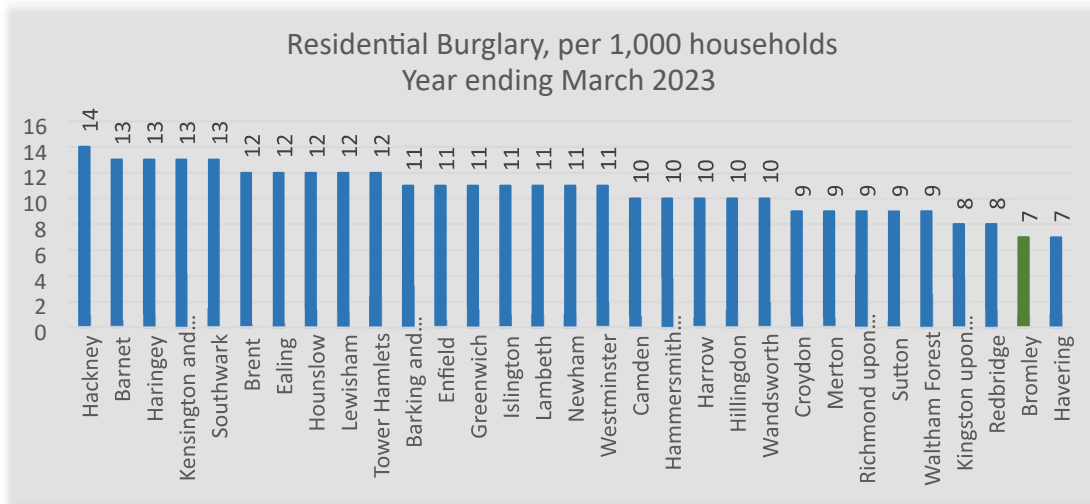
1.26. Between April 2022 and March 2023 there were 692 reports of hate crime in Bromley, equating to 2.1 offences per 1,000 population, as shown in Table 6.

Table 6



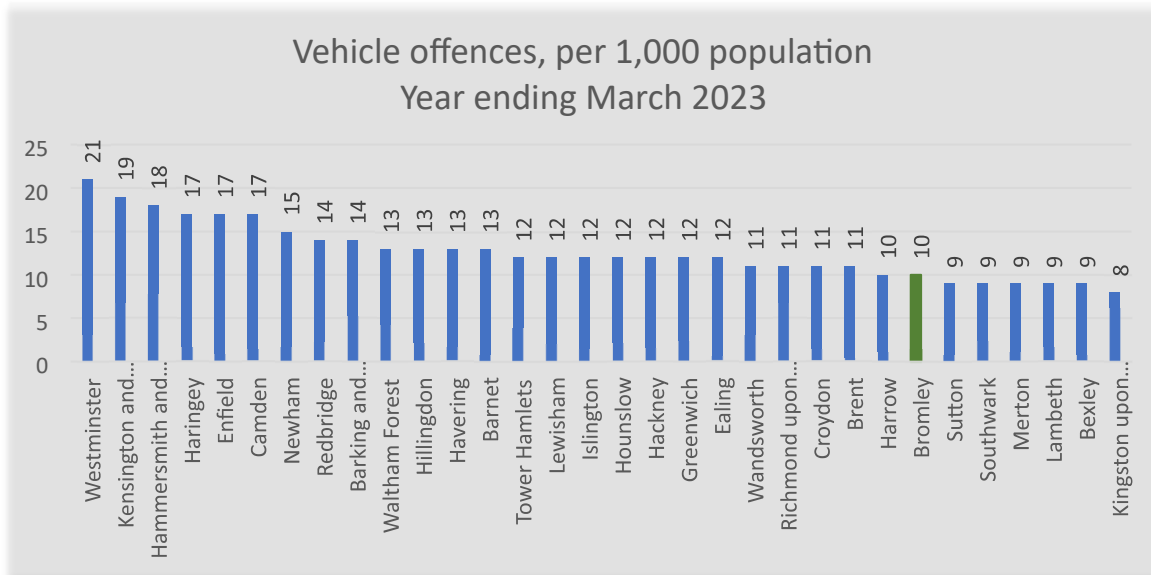
- 1.27. In 22/23 1,676 Bromley residents were defrauded of £9,108,006 through a range of scams and cybercrime. Individual losses can vary considerably, the highest loss by an individual was over £100,000, and can be financially devastating.
- 1.28. During the period August 22 and July 23 Bromley had the highest rate of Courier Fraud in London, with 34 incidents incurring losses in excess of £1,1m. The average age of people targeted by this particular fraud is 76 across London.
- 1.29. In 2022/23 there were 74 'rogue trader' crimes reported to Trading Standards. There were also 18 incidents which required a rapid response, in which a Trading Standard officer attends an active incident, for example when called by a bank as they are concerned that an individual is acting under duress from a 'rogue trader'. The types of methods used by offenders changes and evolves, however, they will usually target people who are more willing to engage with them in conversation, such as older people and vulnerable adults.
- 1.30. Since 2015 Bromley Trading Standards have installed 61 call blockers to protect older and vulnerable people from nuisance and scam phone calls. On average each unit has blocked an average of 25 scam calls a month. When considering the average amount lost to scams it is estimated that this has saved in excess of £300,000.
- 1.31. Bromley had one of the lowest rates of reported residential Burglary, per 1,000 households in London in the 12 months to March 2023, as shown in Table 7.

Table 7



1.32. Bromley saw a 1.6% reduction in vehicle crime in 2022 compared to 2021. Table 8 shows the rate of reported vehicle crime across London.

Table 8



1.33. A range of agencies have responsibility for addressing anti-social behaviour, this can make collecting accurate data difficult. Each agency has their own method of recording and there is a high risk of duplication as often more than one agency will receive report/s and be involved in dealing with a particular case. There were around 5,500 reports of anti-social behaviour made to the Police in the 12 months to March 2023, this is a significant decrease from the 6,600 reports received in the 12 months to March 2022. However, it is important to note that due to the restrictions imposed as a result of the Covid19 pandemic comparisons with previous years may not be meaningful in determining trends.



## 2.0 2024 - 2027 Recommended Priorities

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- 2.1 Considering the data and analysis contained in this document, and gaps in knowledge that have been highlighted, the following are recommended as priorities for the partnership:
- 2.2 The Safer Bromley Partnership are recommended to work towards achieving their priorities underpinned by the following strategic principles:
- a) Enhancing knowledge and understanding of crime and anti-social behaviour through better information sharing, so we may address the human, social and environmental factors that drive offending; the interventions likely to have a positive impact; and the ways we may work with communities to prevent and combat the negative drivers.
  - b) Collaborating across agency and sector boundaries to plan, commission and jointly deliver to improve efficiencies for the benefit of the Bromley community.
  - c) Ensuring victims and communities are central to the development, commissioning, and delivery of services.
  - d) Being committed to developing a partnership that embraces equality, diversity, and inclusivity.
  - e) Ensuring community safety issues are mainstreamed into corporate policies, procedures, and practices.
  - f) Operating a robust performance management framework to measure what works and how to be more effective.
  - g) Ensuring that safeguarding is and remains everyone's responsibility.
- 2.3. Considering the data and analysis contained in this document, and gaps in knowledge that have been highlighted, the following are recommended as priorities for the partnership.

### **PREVENTION**

Build resilient communities by delivering a comprehensive crime prevention programme to improve safety.

### **PEOPLE**

Protect people by delivering targeted early intervention to people who are at high risk of being impacted or affected by crime.

### **PLACES**

Be stronger together by designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder.

### 3.0. Linked Strategies

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3.1. Whilst this strategic assessment seeks to provide a holistic view of community safety concerns in Bromley, there are other established partnerships that have developed strategies and programmes that are intrinsically entwined with the work of the Safer Bromley Partnership. It is not the intention of the Safer Bromley Partnership to duplicate work that is being progressed elsewhere, but to support and compliment it. Below are some of the key linked strategies.

- [Making Bromley Even Better 2021 - 2031](#)
- [An Intergenerational Domestic Violence and Abuse Strategy for 2021 to 2024 'Making Domestic Abuse Everyone's Business'](#)
- [Health and Wellbeing Strategy 2019 – 2023](#)
- [From Harm to Hope](#)
- [Children and Young People's Plan 2021-2024](#)
- [Bromley CSE Protocol 2020 update v2.1](#)
- [Bromley's Early Help Strategy for Children and Families](#)
- [Bromley Safeguarding Adults Strategic Business Plan](#)
- [The United Kingdom's Strategy for Countering Terrorism \(CONTEST\) 2023](#)
- [Economic Development Strategy 2021-2031](#)
- [Bromley Council Housing Strategy 2019-2029](#)
- [Tackling Loneliness – A Strategy for Bromley 2022 -26](#)
- [London Community Risk Management Plan 2023 - 2029](#)
- [A New Met For London](#)

SBP 24 - 27 Strategy Development Public Consultation Responses

Question 1	PREVENTION - Do you agree that building resilient communities by delivering a comprehensive crime prevention programme to improve safety should be a priority for the London Borough of Bromley?							
Question 3	PEOPLE - Do you agree that protecting people by delivering targeted early intervention to people who are at high risk of being impacted or affected by crime should be a priority for the London Borough of Bromley.							
Question 5	PLACES - Do you agree that being stronger together by designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder. should be a priority for the London Borough of Bromley?							
Q1. PREVENTION	Please tell us the reason for your answer to Question 1.	Q2. PEOPLE	Please tell us the reason for your answer to Question 3.	Q5. PLACES	Please tell us the reason for your answer to Question 5.	Live	Work	Visit
Strongly Agree	As chair of Bromley Neighbourhood Watch Association and Treasurer to the Safer Neighbourhood Board, I'm deeply committed to this concept	Strongly Agree	It's what we try to do at Bromley Neighbourhood Watch Association.	Strongly Agree	Neighbourhood Watch is weakest in the higher crime areas so any help given by LBB to reduce crime is very welcome	Y		
Agree		Agree		Strongly Agree		Y		
Agree	Agree but don't think our leaders have enough sit to achieve this.	Agree	Agree again but at this moment we have NO neighbourhood police. Two are abstracted and one on leave. Dream on	Agree	Yes go for it.	Y		
Strongly Agree	Preventing crime is better than enforcing crime	Strongly Agree	Empowering people to protect themselves will reduce crime but must be backed up by effective enforcement	Strongly Agree	Resources should be focussed on high crime areas and no single agency can work alone	Y	Y	
Agree	Crime prevention is better, cheaper and less disruptive than crime once it has occurred/been committed - for all concerned. Potential victims, the perpetrators and the public services who investigate and compensate.	Agree	Crime prevention is better, cheaper and less disruptive than crime once it has occurred/been committed - for all concerned. Potential victims, the perpetrators and the public services who investigate and compensate.	Agree	To have the most impact for the resources expended it is best to do worst first, however, we should not ignore the statistically more law abiding areas as residents in these areas also need to feel they are not being ignored or side-lined and that their concerns are of equal validity.	Y	Y	Y
Agree	There are many ways to deliver crime prevention services, The borough should be actively investing in youth services in areas of the borough most affected by high levels of youth crime	Agree	as above prevention is far more cost effective in the long term.	Agree			Y	Y
Strongly Agree	Prevention is better than cure.	Strongly Agree		Strongly Agree		Y		
Strongly Agree	Crime and the fear of crime prevents people from living a healthy life.	Strongly Agree	No point using a scatter gun approach, help where help is need most is the best solution	Strongly Agree	Working with people in the local community makes sense. sense a good example to others	Y		
Strongly Agree		Strongly Agree		Strongly Agree		Y		
Strongly Agree	I want to feel safe where I live and I want to be able to not worry that my kids are safe when they are out without me	Strongly Agree		Strongly Agree		Y		Y
Agree	I don't really understand the question and what it may imply. Crime prevention program sounds vague. It could mean anything from youth programs to heavily monitored streets by the police. I think it is important but if it means only more police I'm not sure I completely agree. I think that social programs to help those in need are more important and will in the long term, prevent people from becoming criminals. But also as long as there are strong social programmes, and not only heavily policing, I'm not against more police on the streets or any other crime	Strongly Agree	If there is a way of accurately providing early intervention I'm all for it.	Agree	Same as with question 1. The above is too vague, and I could be agreeing with anything from capital punishment to a slight slap on the wrist. I'm exaggerating obviously, but I hope it helps make the point	Y	Y	Y
Strongly Agree	Bobby's on the beat. As it was in the 60's.	Disagree	All peopleshould be protected if not then it would lead to more people being impacted or affected by crime	Agree	Yes but there is the danger that crime and disorder will more the another area.	Y	Y	
Strongly Agree		Strongly Agree		Strongly Agree		Y		
Strongly Agree	to reduce crime and promote prevention and make people feel safer in Bromley	Strongly Agree	everyone should be protected but identifying the most vulnerable can only be a good thing	Agree	.	Y	Y	
Agree		Strongly Agree		Strongly Agree		Y		

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Disagree	Without seeing what that 'comprehensive crime prevention programme' would entail, I cannot answer yes. I'm worried a survey like this gives you advance approval to take actions to 'improve safety' that may cause other harms. For example, you may decide to increase lighting that will harm nature and cause light pollution but argue that this will make running in the park at night, (for example) 'safer'.	Disagree	It is not clear who is being targeted, people you suspect likely to commit crimes, or people you want to protect from crime. What are the interventions? What kind of crime?	Neutral	If you are targeting the 'areas with the highest levels' of crime, does that mean you won't be addressing crime elsewhere? Is your ambition to curb crimes of all types, or only reports of particular types of crime? Looking at the 'Your Safer Neighbourhoods Team' page where I live, the priorities set by local people in agreement with the police, issued on 12th October, have 'no update available' written under 'actions taken'. So I don't feel confident that 'communities are central to the development, commissioning, and delivery of services'.  No one could disagree that "designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder. should be a priority for the London Borough of Bromley" [sic] but I don't believe that there will be a joined up service to achieve that. The 101 number is not usually answered, and if you report anti social behaviour to Bromley, they say 'that' a police matter'. Basically I feel that's what you mean by	Y		
Strongly Agree	Too much crime: particularly car theft, ASB and shoplifting. Too much street violence, no longer feeling safe to walk the streets	Strongly Agree	Eliminate the need or opportunity for crime	Strongly Agree	Issue is non reporting of crime means "main areas of crime" is distorted. Need to encourage or incentivise reporting	Y		
Strongly Agree	Communities need to address local ASB issues themselves and be equipped to prevent escalation.	Strongly Agree	Resources are limited and should be channelled to help the most vulnerable and prevent escalation/ further harm. There does not seem to be a wide range of third sector involvement in Bromley. This needs to be bolstered, as this would be more sustainable. Statutory agencies can then focus on the most complex cases.	Strongly Agree	This will enable resources to be targeted to crime hot spots and priority issues. Evidence led. Public perception is important too and needs to be acknowledged and not dismissed. Often people want reassurance and a presence and this will have a deterrent effect. Capable guardians will prevent crime.		Y	Y
Strongly disagree	Because it is not in place now.	Strongly Agree	Personal experience	Neutral	Don't fully understand the question	Y		Y
Strongly Agree	I had to leave my home because of hate crime no action was taken no one helped me with accommodation for 3 months yet the police said I had to leave my home 3 1/2 thousand pound later just got temporary accommodation whilst they are still free and at home	Strongly Agree	Because all the hurt my child went through and myself and nothing was done	Strongly Agree	Nothing is done and should be	Y		Y
Agree	Restricting any anti social behaviour has a longevity to society	Agree		Neutral			Y	Y
Strongly Agree	crime prevention is very important	Strongly Agree	police presence needs increasing	Strongly Agree	policing at risk areas will reduce crime	Y	Y	Y
Agree	advice for staying safe targeted to the venerable	Agree	yes education is important	Agree	this is obvious - yes	Y	Y	
Agree		Agree		Agree			Y	

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Strongly Agree	Crime prevention is everyone's responsibility in ensuring we can all live in a safer community.	Strongly Agree	Vulnerable people in the community need to be identified and protected so that they feel safe within their own environment.	Strongly Agree	Working alongside community groups and identifying areas of high crime rates will reassure residents that Bromley Council/Police are working together to reduce crime	Y			
Agree	Yes, I believe that the London Borough of Bromley should deliver a comprehensive crime prevention programme as a priority, however that in itself will not build resilient communities. Communities will only become resilient if their concerns and/or experience of crime is dealt with efficiently and positively, without that	Agree		Agree		Y			
Agree		Agree		Agree		Y			
Agree		Strongly Agree		Agree		Y		Y	
Strongly Agree		Strongly Agree		Strongly Agree		Y	Y		
Agree	A 'group' cannot be considered to be a resilient community unless everyone 'pulls together'. Interaction at all levels should be encouraged.	Strongly Agree	Protection of vulnerable persons and groups should be given high priority.	Strongly Agree	LB Bromley should actively support all communities, not just those with the highest levels of reported crime and disorder	Y			
Agree	Common sense.	Agree	As 2.	Agree	As 2	Y			
Agree	Encourages community partnerships and wellbeing.	Agree	many in that category don't have access to online information and may be bypassed when alerts are flagged up	Strongly Agree	young people are quick to alert their peer group to join any planned disruptions - which result in situations "spreading like wildfire"	Y			
Agree	Who, apart from those of criminal bent, could possibly disagree with the concept of coordinating efforts within the community to reduce the likelihood of individuals becoming victims of crime?	Agree	Criminals will naturally tend to choose soft targets where possible. Such targets tend to be found amongst our most vulnerable residents. Targeted early intervention should therefore help to counter the criminals' efforts to exploit what they might otherwise regard as easy	Agree	By encouraging community collaboration the police will get 'more bang for their bucks'. Crime is unfortunately still a big industry, and community involvement is likely to make life more difficult for the criminal. The criminal career becomes less attractive.	Y			
Strongly Agree	It is a basic priority to guarantee a sense of security in the borough.	Agree	They need most help.	Strongly Agree	This is self-evident	Y			
Strongly Agree	Police needs to be seen each day walking not just driving into the area	Strongly Agree	Car theft is a big issue, patrolling around to spot vulnerable areas	Strongly Agree		Y	Y		
Strongly Agree	too many burglaries Stealing from shops	Agree		Neutral	we need policing all over the borough	Y			
Disagree		Disagree		Disagree				Y	
Strongly Agree	Bromley is becoming a less safe place especially at weekend evenings. I see young boys riding the High Street on bikes in a dangerous manner unchallenged	Strongly Agree	Surely this is something we all want?	Agree	Without doubt.	Y			
Strongly Agree	Individuals within communities need to take as many precautionary measures as possible to help prevent crime. However it would also be preferable to have more police who are visible and easy to contact for community safety	Strongly Agree	But let it not be forgotten that ALL residents can be affected by crime.	Strongly Agree	But only ONE priority!	Y			

SBP 24 - 27 Strategy Development Public Consultation Responses

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Question 5	PLACES - Do you agree that being stronger together by designing and delivering targeted crime and disorder reduction measures in collaboration with communities in areas with the highest levels of reported crime and disorder. should be a priority for the London Borough of Bromley?							
Strongly disagree	The statement is just a string of buzzwords that is meaningless.	Strongly disagree	This statement means nothing.	Strongly disagree	Please proofread before publishing a public survey. This also means nothing and has several grammatical errors.	Y		
Strongly Agree	Our children should feel safe when traveling to school and meeting friends as too many are being targeted for theft of their coats and mobile phones.	Strongly Agree	Again vigilance is needed when visiting Bromley town centre to shop eat out or go to the theatre. Mugging is a problem and petty crime against the elderly or young vulnerable people seems to be a fairly regular occurrence	Strongly Agree	Absolutely a priority as policing is not the answer or viable in all areas. Communities need to be educated, advised and work together.	Y		Y
Strongly Agree	Effective crime prevention is essential to give confidence to communities and reduce crime, thus enabling police to concentrate on what crimes there are	Strongly Agree	Ensure those most vulnerable in their communities feel they are a priority...not forgotten	Agree	Very sensible, but don't forget those communities with less heavy crime levels	Y		
Agree	Increasing problematic crime, perception little being done from burglary to shop lifting to car crime. With inaction risks further criminal offences	Disagree	I am unsure there is an evidence base for this. Drug and alcohol services and homeless services should continue to support their clients However I think everyone living in Bromley should be protected by LBB from being victims of crime	Agree	I think all people in Bromley should be protected from the causes and consequences of crime. But where there are hotspots it would make sense that more time / resources follows this.	Y	Y	
Strongly Agree	We are all responsible for maintaining safety for ourselves and others around us but it is reassuring to know that there is a structure in place	Strongly Agree	It gives us a feeling of security knowing that vulnerable people are being supported as a priority	Strongly Agree	To make us all feel safer in our locality	Y		
Strongly Agree	Because crime prevention is not a police only issue.... Eg we have seen the damage cutting youth clubs and services	Agree	Crime affects everyone and costs everyone and with the cost of living people are at most risk of crime	Agree	Is it to bring crime Levels down and make the Borough anniversary place to live?	Y		Y
Neutral	I'm more worried about insulating homes, road safety and reducing the carbon footprint of the borough given the impact it has on local health and cost of living	Agree	I am concerned about county lines and feel young people need more support. I'm also concerned about safety of the elderly in their homes	Agree	Working with the communities with the highest levels of crime in a collaborative way will bring the more targeted and practical approach and successful results	Y	Y	
Strongly disagree	Because it's motherhood and apple pie words. Until we get police on the ground nabbing the criminals and a court system that properly punishes them, nothing will happen. Folk don't bother reporting crime because often the police do nothing about it so any set of statistics will be wrong	Strongly disagree	The statement means nothing. Telling an old lady to be careful will be of no help to her when a criminal knocks on the door and spins a tale. Deterring the criminals by fear of being arrested is the solution. That takes time to make happen and involves heavy police work, nabbing, prosecuting and jailing	Strongly disagree	Sounds wonderful but "communities" are at work, watching the telly or just getting by. The police are needed to deter, nab and jail criminals.	Y		
Strongly Agree	Crime is very debilitating on an individual and community level. Especially crimes like burglary, vandalism, robbery, fly tipping etc. which drag an area down and if not prosecuted can proliferate	Disagree	I would probably focus on providing facilities and intervening to prevent those who might otherwise go on to commit the crime (e.g. children from certain disadvantaged backgrounds) rather than on potential victims	Agree	If there is a known area where criminals can operate with impunity then that could proliferate. In an ideal world the whole of Bromley should be equally safe.	Y		Y
Agree	Strength and feeling amongst community works better	Agree	Know who you are dealing with helps	Agree	As before strength in numbers		Y	
Neutral	Not sure what this means - seems a bit vague. What I do think is that we need is a police force that is keen to pursue crime other than public disorder. My own experience is that when it comes to low-level crime the police are lazy and disinterested, which can only embolden criminals	Agree	Targeting resource is always a good thing	Neutral	Targeting is good but not sure what this means in practice. The phraseology and question construction reads as if it is designed to elicit a positive response for an unexplained strategy already decided upon - rather than genuinely seek out views.	Y		

SBP 24 - 27 Strategy Development Public Consultation Responses

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Strongly Agree	This affects all Bromley stakeholders:residents, businesses and visitors. Therefore it is a key element of building a better Bromley.	Strongly Agree	Provides most cost effective use of resources.	Neutral	My reservation is that many crimes go unreported but are still a nuisance and affect quality of life: cycling in pedestrian areas, litter dropping etc. So I'm not sure that reported crime is the key and only measurement here	Y	Y	Y
Agree	Prevention so important. Involving the community also important	Neutral	Not certain how these people are identified?	Neutral	Should be borough wide not focused on certain communities to the detriment of others	Y	Y	
Strongly Agree		Strongly Agree		Strongly Agree		Y		
Strongly Agree	All residents should have the freedom to enjoy their locale in safety.	Strongly Agree	Tending to the care and safety of those most at risk should be a priority.	Strongly Agree	Community led intelligence is vital in ensuring that scant resources are used in a proactive and targeted manner ensuring success	Y	Y	Y
Strongly Agree	Cost of living Crisis and austerity fuels crime	Strongly Agree		Strongly Agree		Y	Y	
Strongly Agree	The safety and security of both the residents and businesses in Bromley are of paramount importance. This should be number one on the LBB's agenda	Strongly Agree	The same as question 2.	Agree	Any London Borough will have priorities. If the facts show that a particular area is vulnerable to crime the LBB should respond accordingly	Y		
Agree		Strongly Agree		Neutral		Y		
Strongly Agree	Communities will feel more safe and resilient if they are confident that active steps are always being taken to fight crime and prevent it occurring in the first place.	Strongly Agree	It seems that criminals will virtually always want an easy life, hence their targeting of vulnerable groups of people. So protection of such groups is paramount in trying to deflect the attentions of criminals.	Strongly Agree	But this is countered by the need to target crime in all areas of the borough, not just the areas with the highest levels of reported crime and disorder to the exclusion of areas with lower, but still unacceptable, levels as crime brings distress to all impacted people	Y		
Strongly Agree	All communities should work together to reduce crime <i>Crime appears to be on the up in the borough</i>	Agree	Depends on the resources available	Strongly Agree	I think schools should be involved.	Y		
Strongly Agree	It's vital for our safety.	Strongly Agree		Strongly Agree		Y		
Strongly Agree	Everybody wants to feel safe in their community, regardless of their background. A good crime prevention programme will stop crime before it occurs. This will depend on having visible Police patrols, the Police being able to do their jobs and restoring trust between the Police and the public.	Strongly Agree	Early intervention in what might be termed "troubled families" is essential if future crime and anti-social behaviour problems are to be avoided and tackled. Very often the same people are known to various agencies e.g. social services, Police, health services, so it should be easy to identify them. A stitch in time saves nine.	Strongly Agree	Police resources should be targeted at the areas with the highest crime rates but other areas must also receive a fair share of resources, otherwise criminals will simply commit crimes in areas that are seen as lower priority. Policing should be visible and the Police allowed to do their job without fear or favour. At the moment, the Police act more like social workers rather than law enforcers.	Y		

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Report No.  
ES20360

## London Borough of Bromley

### PART ONE - PUBLIC

---

**Decision Maker:** **PUBLIC PROTECTION AND ENFORCEMENT POLICY  
DEVELOPMENT & SCRUTINY COMMITTEE PDS COMMITTEE**

**Date:** **19<sup>th</sup> March 2024**

**Decision Type:** Non-Urgent                      Non-Executive                      Non-Key

**Title:** **PP&E Contract Register**

**Contact Officer:** Lucy West, Head of Performance Management & Business Support  
Tel: 020 8461 7726    E-mail: Lucy.West@bromley.gov.uk

**Chief Officer:** Director of Environment and Public Protection

**Ward:** All Wards

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#### 1. Reason for report

- 1.1 This report presents an extract from February 2024's Contracts Register of contracts with a whole life value of £50k or higher, for detailed scrutiny by PDS Committee – all PDS committees will receive a similar report each contract reporting cycle, based on data as at 15<sup>th</sup> January 2024 and presented to ER&C PDS on 5<sup>th</sup> February 2024.
  - 1.2 A simple Part 1 report is provided every quarter as an Information item, accompanied by a Part 2 report to provide additional commentary only where a contract has been RAG rated as Red by the Corporate Procurement Team. A full report is provided twice a year (May and November) including a detailed Part 2 report which includes a commentary and RAG rating on each relevant contract to inform Members of any issues or developments. The next full report will be May 2024.
- 

#### 2. **RECOMMENDATIONS**

##### **That the Public Protection and Enforcement PDS Committee:**

- 2.1 Reviews and comments on the Contracts Register as at 15<sup>th</sup> January 2024.

### Impact on Vulnerable Adults and Children

1. Summary of Impact: The appended Contracts Register covers services which may be universal or targeted. Addressing the impact of service provision on vulnerable adults and children is a matter for the relevant procurement strategies, contracts award and monitoring reports, and service delivery rather than this report.
- 

### Corporate Policy

1. Policy Status: Existing Policy:
  2. MBEB Priority: Excellent Council:
- 

### Financial

1. Cost of proposal: - N/A
  2. Ongoing costs: - N/A
  3. Budget head/performance centre: Public Protection and Enforcement Portfolio
  4. Total current budget for this head: £4.2m
  5. Source of funding: Existing controllable revenue budget 2023/24
- 

### Personnel

1. Number of staff (current and additional): - N/A
  2. If from existing staff resources, number of staff hours: - N/A
- 

### Legal

1. Legal Requirement: Statutory Requirement:
  2. Call-in: Not Applicable:
- 

### Procurement

1. Summary of Procurement Implications: Improves the Council's approach to contract management
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): N/A
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? N/A
2. Summary of Ward Councillors comments: N/A

### 3. COMMENTARY

#### Contracts Register Background

- 3.1 The Contracts Database is fully utilised by all Contract Managers across the Council as part of their Contract Management responsibilities, which includes the updating the information recorded on the database. The Register is generated from the Contracts Database which is administered by Corporate Procurement and populated by the relevant service managers (Contract Owners) and approved by their managers (Contract Approvers).
- 3.2 As a Commissioning Council, this information is vital to facilitate a full understanding of the Council's procurement activity and the Contracts Registers is a key tool used by Contract Managers as part of their daily contract responsibilities. The Contract Registers are reviewed by the Procurement Board, Chief Officers and the Corporate Leadership Team.
- 3.3 The Contracts Register is produced four times a year ((with a full report every other quarter) for members and is a 'snapshot' at the time of each report – though the CDB itself is always 'live'. The quarterly reporting cycle is based on the Executive, Resources and Contracts PDS timetable with reports for each Portfolio prepared and distributed at the same time. There may be a timelag between the quarterly reporting cycle and the next available date of the relevant Policy, Development and Scrutiny Committee for each Portfolio. Report authors for each Portfolio have the opportunity to provide updates on any contracts through the accompanying Part 2 report.
- 3.4 Each PDS committee is expected to undertake detailed scrutiny of its contracts – including scrutinising suppliers – and hold the Portfolio Holder to account on service quality and procurement arrangements.

#### Contract Register Summary

- 3.5 The Council has 238 active contracts across all Portfolios as of 15<sup>th</sup> January 2024 for the February 2024 reporting cycle as set out in Appendix 1.
- 3.6 The summary for the Public Protection and Enforcement Portfolio is as follows:

Item	Category	September 2023	November 2023	February 2024
Contracts (>£50k TCV)	All Portfolios	235	246	238
Flagged as a concern	All Portfolios	2	0	1
Portfolio	Executive, Resources and Contracts	76	77	73
	Adult Care and Health	48	51	51
	Environment and Community Services	23	23	20
	Children, Education and Families	39	40	43
	Renewal and Recreation and Housing	40	46	42
	Public Protection and Enforcement	9	9	9
Risk Index	Higher Risk	84	74	69
	Lower Risk	151	172	169

#### 4. IMPACT ON VULNERABLE ADULTS & CHILDREN

4.1 The Corporate Contracts Register covers all Council services: both those used universally by residents and those specifically directed towards vulnerable adults and children. Addressing the impact of service provision on the vulnerable is a matter for the relevant procurement strategies, contracts, and delivery of specific services rather than this summary register.

#### 5. POLICY IMPLICATIONS

5.1 The Council's renewed ambition is set out in [Making Bromley Even Better 2021 - 2031](#) and the Contracts Database (and Contract Registers) help in delivering the aims (especially in delivering Ambition Five – Resources & Efficiencies). For Ambition Five, this activity specifically helps by supporting 'robust and active contract management'.

#### 6. PROCUREMENT IMPLICATIONS

6.1 Most of the Council's (£50k plus) procurement spend is now captured by the Contracts Database. The database will help in ensuring that procurement activity is undertaken in a timely manner, that Contract Procedure Rules are followed and that Members are able to scrutinise procurement activity in a regular and systematic manner.

#### 7. FINANCIAL IMPLICATIONS

7.1 The Contracts Database and Contract Registers are not primarily financial tools – the Council has other systems and reports for this purpose such as the Budget Monitoring reports. However, the CDB and Registers do contain financial information both in terms of contract dates and values and also budgets and spend for the current year.

#### 8. PERSONNEL IMPLICATIONS

8.1 There are no direct personnel implications but the Contracts Database is useful in identifying those officers directly involved in managing the Council's contracts.

#### 9. LEGAL IMPLICATIONS

9.1 There are no direct legal implications but the Contracts Database does identify those contracts which have a statutory basis and also those laws which should be complied with in delivering the contracted services.

9.2 A list of the Council's active contracts may be found on [Bromley.gov.uk](http://Bromley.gov.uk) to aid transparency (this data is updated after each ER&C PDS meeting).

<b>Non-Applicable Sections:</b>	None
Background Documents: (Access via Contact Officer)	<ul style="list-style-type: none"><li>• Appendix 1 – Key Data (All Portfolios) in Section 3.6</li><li>• Appendix 2 - Contracts Database Background information</li><li>• Appendix 3 – Contracts Database Extract PART 1</li></ul>

### Appendix 2 - Contracts Register Key and Background Information

## Contract Register Key

1.1 A key to understanding the Corporate Contracts Register is set out in the table below.

Register Category	Explanation
<b>Risk Index</b>	Colour-Ranking system reflecting eight automatically scored and weighted criteria providing a score (out of 100) reflecting the contract's intrinsic risk – reported as either Higher Risk or Lower Risk
<b>Contract ID</b>	Unique reference used in contract authorisations
<b>Owner</b>	Manager/commissioner with day-to-day budgetary / service provision responsibility
<b>Approver</b>	Contract Owner's manager, responsible for approving data quality
<b>Contract Title</b>	Commonly used or formal title of service / contract
<b>Supplier</b>	Main contractor or supplier responsible for service provision
<b>Portfolio</b>	Relevant Portfolio for receiving procurement strategy, contract award, contract monitoring and budget monitoring reports
<b>Total Contract Value</b>	The contract's value from commencement to expiry of formally approved period (excludes any extensions yet to be formally approved)
<b>Original Annual Value</b>	Value of the contract its first year (which may be difference from the annual value in subsequent years, due to start-up costs etc.)
<b>Procurement Status (twice a year)</b>	For all contracts automatically ranked by the Database as approaching their end date, a manual RAG rating is assigned by the Assistant Director Governance & Contracts to reflect the status of the contract. The RAG ratings are as follows:  <b>Red</b> – there are potential issues with the contract or the timescales are tight and it requires close monitoring.  <b>Amber</b> – appropriate procurement action is either in progress or should be commencing shortly.  <b>Green</b> – appropriate procurement action has been successfully taken or there is still sufficient time to commence and complete a procurement action.
<b>Start &amp; End Dates</b>	Approved contract start date and end date (excluding any extension which has yet to be authorised)
<b>Months duration</b>	Contract term in months
<b>Commentary</b>	Contract Owners provide a comment –where contracts approach their end date. Corporate Procurement may add an additional comment for Members' consideration <i>The Commentary only appears in the 'Part 2' Contracts Register</i>
<b>Capital</b>	Most of the Council's contracts are revenue-funded. Capital-funded contracts are separately identified (and listed at the foot of the Contracts Register) because different reporting / accounting rules apply

## Contract Register Order

1.2 The Contracts Register is ordered by Contract Value. Capital contracts appear at the foot of the Register and 'contracts of concern' (to Corporate Procurement) are flagged at the top.

## Risk Index

1.3 The Risk Index is designed to focus attention on contracts presenting the most significant risks to the Council. Risk needs to be controlled to an acceptable level (our risk appetite) rather than entirely eliminated and so the issue is how best to assess and mitigate contract risk. Contract risk is assessed (in the CDB) according to eight separate factors and scored and weighted to produce a Risk Index figure (out of 100). The Risk Index is reported as either 'Higher Risk' or 'Lower Risk'.

Contract Risk Status		45.4	
<a href="#">Hide Risk Details</a>			
Ref	Risk Type	Analyses Result	Score
1	Company Size	Mutiple Suppliers / Sizes	0.6
2	Total Contract Value	>£100k <£500k	2.0
3	Annual Contract Value	>£50k <£100k	12.0
4	Budget & projected spend variance	Default Score used	10.0
5	Sector	Other	5.0
6	Contract Term (Remaining Agreed Term)	1-2 yrs	1.2
7	Contract Type	Framework Contract	4.6
8	Procurement Status Ragging		10.0

### Procurement Status

- 1.4 The Database will highlight contracts approaching their end date through a combination of the Total Contract Value and number of months to expiry . For all contracts highlighted by the Database as potentially requiring action soon, a commentary is provided on the status of the contract and a manual RAG rating is assigned.

# Contract Register Report - £50k Portfolio Filtered - Public Protection and Enforcement

February 2024

Risk Index	Main Contract Data						Finance Data		Contract Terms			Attention	Capital
	Contract ID	Owner	Approver	Contract Title	Supplier Name	Portfolio	Total Value	Original Annual Value	Start Date	End Date	Months Duration		
Higher Risk	4859	Robert Vale	Colin Brand	CCTV Monitoring	Enigma CCTV Ltd	Public Protection and Enforcement	2,593,800	288,200	01/04/2019	31/03/2028	108		
Higher Risk	4858	Robert Vale	Colin Brand	CCTV Repair and Maintenance Contract	Tyco Fire & Intergrated Soutlion (UK) Ltd	Public Protection and Enforcement	1,233,369	135,573	01/04/2019	31/03/2028	108		
Lower Risk	4941	Louise Watkinson	Colin Brand	Mortuary Contract	Princess Royal University Hospital Mortuary via Kings College Hospital NHS Foundation Trust (with LB Bexley)	Public Protection and Enforcement	1,011,000	180,000	01/10/2019	30/09/2025	72		
Lower Risk	6374	Sarah Newman	Sarah Newman	Domestic Abuse Services For Victim Survivors	Bromley & Croydon Women's Aid	Public Protection and Enforcement	467,686	233,843	01/04/2023	31/03/2025	24		
Lower Risk	3799	Louise Watkinson	Colin Brand	Coroners Service	London Borough of Croydon	Public Protection and Enforcement	448,640	224,320	01/04/1966	31/08/2029	762		
Lower Risk	6276	Louise Watkinson	Colin Brand	Idox - Public Protection Department	Idox Software Ltd	Public Protection and Enforcement	248,619	138,993	01/06/2022	31/05/2025	36		
Lower Risk	6320	Sarah Newman	Colin Brand	Stray Dog and Rehoming Service	SDK Environmental Ltd	Public Protection and Enforcement	186,000	62,000	01/02/2023	31/01/2026	36		
Lower Risk	6336	Louise Watkinson	Colin Brand	Environmental Consultancy Agreement – South Derbyshire District Council and The London Borough of Bromley	South Derbyshire District Council	Public Protection and Enforcement	88,000	88,000	01/02/2023	31/01/2024	11		
Lower Risk	6325	Robert Vale	Colin Brand	Domestic Homicide Reviews	Sancus Solutions Ltd	Public Protection and Enforcement	78,325	11,108	22/10/2019	21/10/2024	60		

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Report No.  
ES20365

## London Borough of Bromley

### PART ONE - PUBLIC

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**Decision Maker:** PUBLIC PROTECTION AND ENFORCEMENT POLICY  
DEVELOPMENT & SCRUTINY COMMITTEE

**Date:** Tuesday 19<sup>th</sup> March 2024

**Decision Type:** Urgent Non-Urgent      Executive Non-Executive      Key Non-Key

**Title:** PP&E RISK REGISTER

**Contact Officer:** Lucy West, Head of Performance Management & Business Support  
Tel: 020 8461 7726    E-mail: Lucy.West@bromley.gov.uk

**Chief Officer:** Director of Environment and Public Protection

**Ward:** (All Wards);

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1. Reason for decision/report and options

- 1.1 This report presents the revised Public Protection and Enforcement Risk Register for detailed scrutiny by the PDS Committee.
- 1.2 This appended Risk Register also forms part of the Annual Governance Statement evidence-base and has been reviewed by: E&PP DMT, Corporate Risk Management Group; and Audit Sub-Committee.

---

2. **RECOMMENDATION(S)**

**That the Public Protection and Enforcement PDS Committee reviews and comments on the appended Risk Register. It should be noted that each risk has been highlighted as being relevant to one committee only (and therefore should be discussed at the relevant meeting).**

### Impact on Vulnerable Adults and Children

1. Summary of Impact: The appended Risk Register covers services provided by the E&PP Department and some borough-wide risks. Addressing the impact of service provision on vulnerable adults and children is a matter for the relevant procurement strategies, contracts and service delivery rather than this high-level Risk Register report.
- 

### Transformation Policy

1. Policy Status: Not Applicable
  2. Making Bromley Even Better Priority (*delete as appropriate*):
    - (1) For children and young people to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home.
    - (2) For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
    - (3) For people to make their homes in Bromley and for business, enterprise and the third sector to prosper.
    - (4) For residents to live responsibly and prosper in a safe, clean and green environment great for today and a sustainable future.
    - (5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.
- 

### Financial

1. Cost of proposal: Not Applicable:
  2. Ongoing costs: Not Applicable:
  3. Budget head/performance centre: Public Protection and Enforcement Portfolio
  4. Total current budget for this head: £4.2m
  5. Source of funding: Existing controllable revenue budget 2023/24
- 

### Personnel

1. Number of staff (*current and additional*): 47.3 FTE
  2. If from existing staff resources, number of staff hours: Not Applicable
- 

### Legal

1. Legal Requirement: Non-Statutory - Government Guidance
  2. Call-in: Not Applicable:
- 

### Procurement

1. Summary of Procurement Implications: Risk management contributes to contract management and good governance.
- 

### Property

1. Summary of Property Implications: Not Applicable.
- 

### Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: Not Applicable.
- 

### Impact on the Local Economy

1. Summary of Local Economy Implications: Not Applicable.
-

Impact on Health and Wellbeing

1. Summary of Health and Wellbeing Implications: Not Applicable.
- 

Customer Impact

1. Estimated number of users or customers (*current and projected*): Not Applicable.
- 

Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: Not Applicable.

### 3. COMMENTARY

- 3.1 The Council's aims are set out in [Making Bromley Even Better Corporate Strategy](#) and the Portfolio Plans, and a risk can be defined as anything which could negatively affect the associated outcomes. Some level of risk will be associated with any service provision: the question is how best to manage that risk down to an acceptable level? (this is known as our 'risk appetite')
- 3.2 It follows that the Council should be able to clearly and regularly detail the main departmental risks and related mitigation measures to ensure a) that desired outcomes are achieved and b) to allow for Member scrutiny – the purpose of this report.
- 3.3 Although the appended E&PP Risk Register is comprehensive, departmental risk management activity is certainly not exclusive to this report. For instance:
- major programmes and services will have associated Risk Registers (such registers are reviewed by the relevant Programme / Service Boards);
  - financial risk is addressed in each Portfolio's Budget Monitoring Reports and, more generally, in the Council's Annual Financial Strategy Report;
  - audit risk is captured through the Audit Programme's planned and investigative activity and associated reports and management action requirements;
  - contract risk forms part of the Contracts Database (all contracts are now quantified and ranked according to the risk presented to the Council). The new Environmental Services Contract, therefore, appears both in this Risk Register and the Corporate Contracts Register, due to its size and complexity.
- 3.4 In 2016/17 Zurich Municipal (the Council's insurer) undertook a 'check and challenge' review (involving all management teams) of the Council's general approach and the individual risks. This resulted a new-style of register and a greater consistency of approach across the Council. Zurich attended during 2018/19 to repeat this exercise with all E&PP risk owners.
- 3.5 It was agreed that Risk Registers should be presented to each Departmental Management Team, the relevant PDS committee, and Audit Sub-Committee (now Audit and Risk Management Committee) twice a year (minimum) to allow activity to be scrutinised in a regular and systematic manner. Individual risks should naturally be reviewed (by Risk Owners) at a frequency proportionate to the risk presented.
- 3.6 In addition to its use for management and reporting purposes, the Risk Register also forms part of E&PP's evidence-base for contributing to the Council's Annual Governance Statement (which, itself, forms part of the Council's end-of-year management procedures).
- 3.7 Risks from all three departments are considered at the (officer) Corporate Risk Management Group (CRMG), which reviewed all the Risk Registers when it last met on 22<sup>nd</sup> January 2024.
- 3.8 At the time of writing, the Council has 126 individual risks (111 departmental plus 15, high-level, Corporate Risks (covering key risks which apply to the Council as a whole).
- 3.9 E&PP Department currently has 24 risks (~19% of the Council's total). The PP&E Portfolio currently has 16 risks.
- 3.10 The PP&E Risk Register Matrix is summarised in the appendix. Each risk is scored using a combination of the 'likelihood' (definite to remote) and 'impact' (insignificant to catastrophic) to produce a 'gross rating' (prior to controls) and 'net rating' (post management controls).

- 3.11 The risks (including causes and effects) are described in more detail in the appended Risk Register. Each risk is assigned a category (Compliance & Regulation, Finance, Service Delivery, Reputation and Health & Safety) and scored – using a combination of the ‘likelihood’ and ‘impact’ both being assessed on a scale of 1-5 – to produce a gross risk score.
- 3.12 Current controls designed to mitigate the risk are also listed and these, in turn, generally result in a (lower) current risk score. Finally, additional actions are listed for the Risk Owner to consider to further reduce the level of risk (commensurate with their risk appetite). Risk Ownership will be regularly reviewed and adjusted in light of any changes to the LBB Corporate Leadership Team structure.
- 3.13 The PP&E Risk Register was presented at the January 2024 Committee. Key changes to the register since then are as follows:

- **Score Changes:**

- There have been no score changes to the register.

- **Current Red Risk Ratings:**

- Risk 14 (Coroners Service) has a Current Risk Rating of 20, which is red. The increased costs for Coroners Service is due to the additional estimated costs due to additional high risk post mortems resultant of COVID, and further requested changes to the service that fall outside of the memorandum of understanding. The Director of Environment and Public Protection has challenged the appropriateness of the required spend for this service to mitigate the risk.

- **Gross Red Risk Ratings:**

- Risk 15 (Dysfunctionality of the Uniform Information Management System) has a Gross Risk Rating of 20 which is red. A new case management system has been resourced and the onboarding of the system is underway and on course to be fully implemented in September 2024. Hence the current risk rating of 12, which is amber after mitigation.

- **Addition of New Risks:** There have been no additional risks to the register.

- **Removal of Risks:** There have been no risks removed from the register.

#### 4. IMPACT ON VULNERABLE ADULTS AND CHILDREN

- 4.1 The appended Risk Register covers environmental services, which tend to be universal in nature, rather than being specifically directed towards vulnerable adults and children.

#### 5. TRANSFORMATION/POLICY IMPLICATIONS

The Council’s renewed policy ambition for the borough is set out in [Making Bromley Even Better Corporate Strategy](#) and the various Portfolio Plans. Risk Registers help to deliver these policy aims by identifying issues which could impact on ‘ensuring good contract management to ensure value-for-money and quality services’ and putting in place mitigation measures to reduce risk and help deliver the policy aims and objectives.

#### 6. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from this report, however the Risk Register does identify areas that could have financial risks.

#### 7. PERSONNEL IMPLICATIONS

There are no direct personnel implications, but the Risk Register does identify service areas where recruitment and capacity present challenges (e.g. Staff Resourcing and Capability).

## 8. LEGAL IMPLICATIONS

There are no direct legal implications, but the Risk Register does identify some regulatory and legal issues: e.g. compliance with Health & Safety law and Industrial Action.

<b>Non-Applicable Sections:</b>	None
Background Documents: (Access via Contact Officer)	None

## 9. PROCUREMENT IMPLICATIONS

Contract and hence procurement risk is mainly captured in the Contracts Database and Contracts Register Report rather than this Risk Register Report.

## 10. PROPERTY IMPLICATIONS

There are no direct property implications, but the Risk Register does identify service areas where Property present challenges.

## 11. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS

There are no direct carbon reduction/social value implications, but the Risk Register does identify service areas where carbon reduction and social values are reviewed (e.g. Climate Change).

## 12. IMPACT ON THE LOCAL ECONOMY

There are no direct impacts on the local economy.

## 13. IMPACT ON HEALTH AND WELLBEING

There are no direct impacts on health and wellbeing.

## 14. CUSTOMER IMPACT

There are no direct customer impacts.

## 15. WARD COUNCILLOR VIEWS

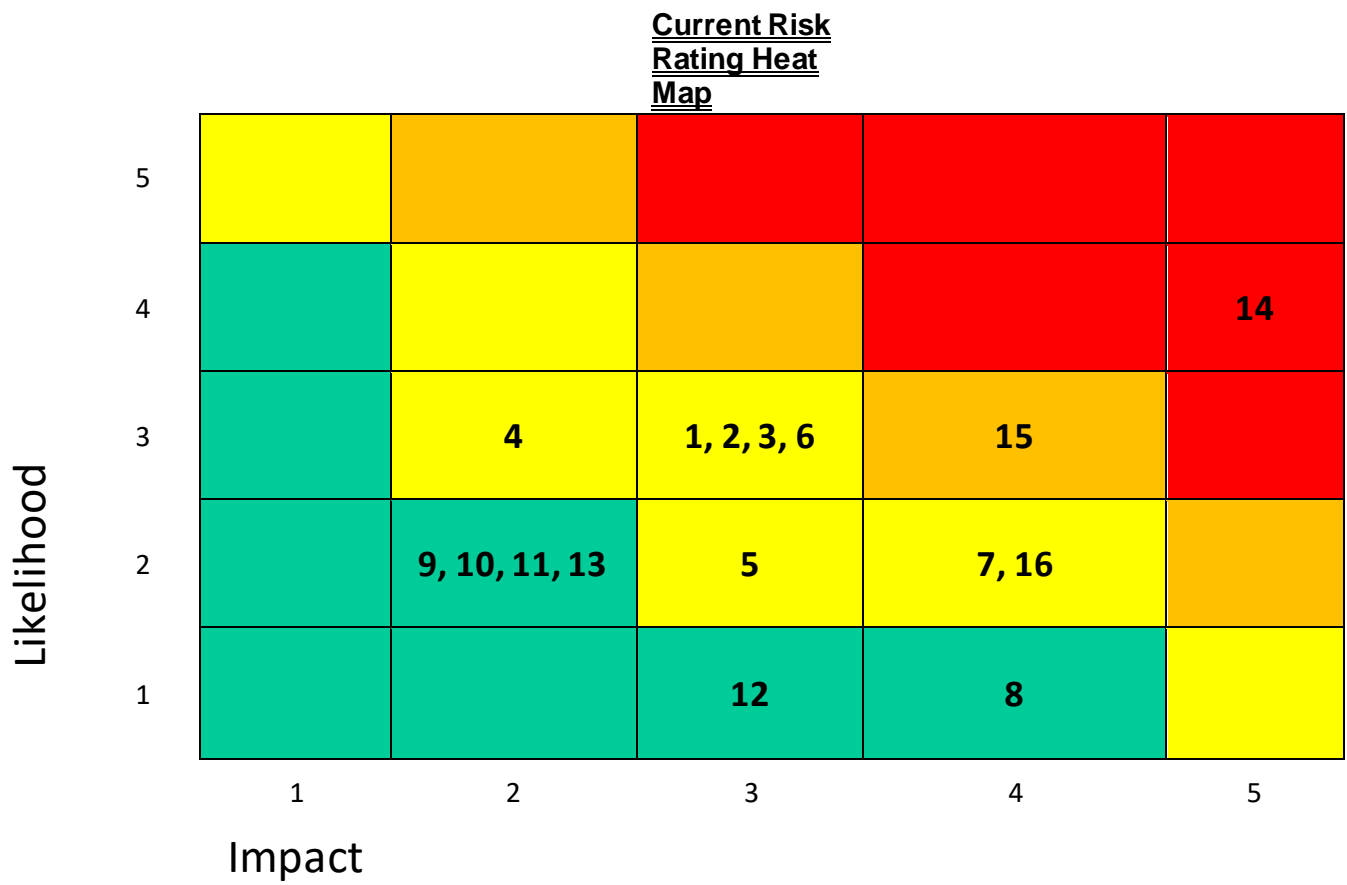
There are no direct Ward Councillor views.

## Appendix 1: Heat Map and Risk Matrix

### Risk Matrix

Risk No.	Risk Ref	Risk Description	Gross Risk Rating	Current Risk Rating
1	1	Emergency Response	12	9
2	2	Central Depot Access	12	9
3	4	Business Continuity Arrangements	12	9
4	14	Income Variation (Highways and Parking)	9	6
5	18	Town Centre Markets	12	6
6	20	Staff Resourcing and Capability	12	9
7	22	Climate Change	12	8
8	29	Out of Hours Noise Service	4	4
9	30	Integrated Offender Management post:	9	4
10	31	Community Impact Day Co-ordinator post:	9	4
11	32	Serious Youth Violence & Gangs Officer post	9	4
12	33	The provision of 24/7 CCTV Monitoring	12	3
13	34	Loss of Income from Licensed Premises Fees	6	4
14	37	Increased Costs for Coroners Service	20	20
15	39	Dysfunctionality of Uniform Information Management System	20	12
16	42	Health & Safety (PP&E)	12	8

## Public Protection and Enforcement (PP&E) Risk Register





Report No.  
CSD24046

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** PUBLIC PROTECTION AND ENFORCEMENT POLICY  
DEVELOPMENT & SCRUTINY COMMITTEE

**Date:** 19 March 2024

**Decision Type:** Non-Urgent Non-Executive Non-Key

**Title:** WORK PROGRAMME

**Contact Officer:** Stephen Wood, Democratic Services Officer  
Tel: 020 8313 4316 E-mail: Stephen.Wood@bromley.gov.uk

**Chief Officer:** Tasnim Shawkat, Director of Corporate Services and Governance

**Ward:** (All Wards)

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1. Reason for report

- 1.1 Members of the Committee are asked to review the Work Programme and make suggestions for any modifications to the Work Programme as may be considered appropriate.
- 1.2 The Committee should note that the Work Programme is fluid and subject to change.
- 1.3 The detailed work programme for the next municipal year will be subject to discussions between the AD for Public Protection, Chairman, Portfolio Holder and relevant officers.

---

2. **RECOMMENDATION(S)**

**(1) That the Committee notes the Work Programme.**

**(2) That committee members and officers comment on any matters that they think should be considered on the Work Programme going forward, so that the Work Programme can be modified and developed.**

### Impact on Vulnerable Adults and Children

1. Summary of Impact: Some of the matters considered by the PP&E PDS Committee may have an impact on vulnerable adults and children
- 

### Corporate Policy

1. Policy Status: Existing Policy:
  2. MBEB Priority: Excellent Council Safe Bromley
- 

### Financial

1. Cost of proposal: No Cost:
  2. Ongoing costs: Not Applicable:
  3. Budget head/performance centre: Democratic Services
  4. Total current budget for this head: £366k
  5. Source of funding: Revenue Budget
- 

### Personnel

1. Number of staff Six full time staff.
  2. If from existing staff resources, number of staff hours: About an hour per meeting
- 

### Legal

1. Legal Requirement: None:
  2. Call-in: Not Applicable: This report does not involve and Executive Decision
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): This report is primarily for the benefit of the PP&E PDS Committee Members and Co-opted Members and relevant officers.
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

### 3. COMMENTARY

#### Forward Programme

- 3.1 The table at **Appendix 1** sets out the Public Protection and Enforcement PDS Committee Forward Work Programme. The Committee is invited to comment on the schedule and to propose any changes it considers appropriate. The Committee is also invited to make suggestions with regard to Member visits.
- 3.2 Other reports may come into the Programme - schemes may be brought forward or there may be references from other Committees, the Portfolio Holder or the Executive.
- 3.3 Consideration may need to be applied to the convening of a meeting to discuss the future development of the Work Programme for 2024/2025 with the Chairman and officers.

Background Documents:	Minutes of the previous meeting. Previous Work Programme Report The Public Protection and Enforcement Portfolio Plan
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<b>PUBLIC PROTECTION AND ENFORCEMENT PDS---19<sup>th</sup> March 2024</b>
Matters Outstanding
Portfolio Holder Update
Annual Update from Bromley Youth Council
Emergency Planning and Corporate Resilience Service – Annual Update
PPE Performance Overview
Budget Monitoring
Anti-Social Behaviour Public Spaces Protection Order - Extension
Contracts Register Report
Public Protection Risk Register
Safer Bromley Partnership Membership Updates
Work Programme
<b>PUBLIC PROTECTION AND ENFORCEMENT PDS--- 20<sup>th</sup> June 2024</b>
Matters Arising
Annual Update from SLAM
Annual Update from the Police
Portfolio Holder Update
Public Protection Portfolio Plan
PPE Performance Overview
Provisional Outturn
Planning Management Enforcement Update (TBC)
Contracts Register Report
Public Protection Risk Register
SBP Member Update
Work Programme
<b>PUBLIC PROTECTION AND ENFORCEMENT PDS--- 11<sup>th</sup> September 2024</b>
Matters Arising
Portfolio Holder Update
Update on the Food Safety Plan (TBC)
RIPA Update Report (TBC)
AQAP Update Report
Planning Enforcement Update Report (TBC)
PPE Performance Overview
Budget Monitoring
Contracts Register Report
Public Protection Risk Register
SBP Member Update
Work Programme
<b>PUBLIC PROTECTION AND ENFORCEMENT PDS--- 13<sup>th</sup> November 2024</b>
Matters Arising
Portfolio Holder Update
PPE Performance Overview
Budget Monitoring

Fly Tipping Action Plan Update (TBC)
Contracts Register Report
Annual Update from LFB
Public Protection Risk Register
SBP Member Update
Work Programme
<b>PUBLIC PROTECTION AND ENFORCEMENT PDS--- 5th February 2025</b>
Matters Arising
Portfolio Holder Update
PPE Performance Overview
Draft Budget
Contracts Register Report
Public Protection Risk Register
SBP Member Update
Work Programme
<b>PUBLIC PROTECTION AND ENFORCEMENT PDS---20<sup>th</sup> March 2025</b>
Matters Arising
Portfolio Holder Update
PPE Performance Overview
Budget Monitoring
Contracts Register Report
Public Protection Risk Register
SBP Member Update
Work Programme
<b>POSSIBLE FUTURE PRESENTATIONS and AGENDA ITEMS</b>
Report on LBB's contract with the Coroner.
Update from Bromley and Lewisham Probation Delivery Unit
Update from London Fire Brigade
<b>POSSIBLE FUTURE VISITS</b>
Bethlem Hospital

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